Operating instructions

V-ZUG-Home and app connection

Thank you for choosing to buy one of our products. Your appliance is made to high standards and is easy to use. Nevertheless, please take the time to read these operating instructions in order to familiarize yourself with V-ZUG-Home and get the best use out of the appliance.

Please follow the safety precautions.

Modifications

Text, diagrams and data correspond to the technical standard of the appliance at the time these operating instructions went to press. The right to make technical modifications for the purpose of the further development of the appliances is reserved.

Validity

These operating instructions apply to:

All appliances with V-ZUG-Home.
Variations depending on the model are noted in the text.

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1 Safety warnings

1.1 Symbols used

Denotes important safety precautions.
Failure to observe said precautions can result in injury or in damage to the appliance or fittings!

Information and precautions that should be observed.

Information on disposal

Information about the Operating Instructions

▸ Indicates step-by-step instructions.
  – Describes how the appliance reacts to the steps taken.
▪ Indicates a list.

1.2 General safety precautions

▪ Read the operating instructions before using the appliance for the first time.

1.3 Appliance-specific notes

Before using for the first time

▪ Internet access is required for full use of V-ZUG-Home.
▪ Before using a newly installed appliance for the first time, please follow the tips in the «Using for the first time» section.

Correct use

▪ Any repairs, modifications or manipulations to the appliance, especially any electrically live parts, may only be carried out by the manufacturer, its Customer Services or a similarly qualified person. Repairs if carried out incorrectly may cause serious injury, damage to the appliance and fittings, as well as affect the functioning of the appliance. If the appliance is not working properly or in case a repair is needed, follow the instructions given in the «Service and support» section. Please contact our Customer Services if necessary.

Note on use

▪ During operation, microwave appliances can interfere with the WLAN network. In certain circumstances this may lead to limitations on the use of V-ZUG-Home or other applications that communicate via WLAN. Where possible, select the «automatic» channel setting on your WLAN router and avoid channels 8–13.
▪ The V-ZUG-Home module operates at a frequency band of 2.4–2.5 Ghz and has a maximum radiated transmission power of 20 dBm.

2 Using for the first time

2.1 Conditions

The following conditions must be met for full use of V-ZUG-Home:

- Access to the internet and to Google Play™ Store / App Store®
- Smartphone or tablet that is connected to the home network
- System requirements for smartphones and tablet devices change continuously and are constantly updated in the FAQ section of our website at vzug.com.
- For connection via WLAN/Wi-Fi only: a wireless network that meets one of the following standards: 2.4GHz 802.11 b/g/n

Google Play™ is a trademark of Google Inc.

Apple and the Apple logo are trademarks of Apple Inc., registered in the U.S. and other countries. App Store® is a service mark of Apple Inc.

2.2 Validity

Household appliances with the model numbers below are connected to the home network via WLAN/Wi-Fi.

▸ The model number can be found on the identification plate of the household appliance (corresponds to the first 5 alphanumerics of the serial number).

Type of appliance	Model designation	Model number
Ovens and cookers	Combair V2000 | V4000 | V6000	21042–21059, 21064–21070, 21072, 21073, 21077–21083, 21085–21091, 21110, 21112–21120, 21124, 21125
	Combair V600 | V400 | V200 [1]	21036–21041, 21074–21076, 21084, 21126–21136, 22017–22027, 22031–22036
	Combair SL | SLP | XSL | XSLP	21092–21101
Steamers	CombairSteamer V6000 | V2000	23035–23040, 23048, 23049, 23056–23061, 23098, 23100, 23103–23106
	CombiSteamer V6000 | V4000	23027–23034, 23041, 23043, 23045–23047
	Steamer V4000	23024–23026
	Combi-Steam MSLQ	23072, 23073
	Combi-Steam HSL | XSL, Combair-Steam SL	23062–23071
Microwaves	CombiMiwell V4000 | V2000	24021, 24022, 24025
Hobs	CookTop V6000 I705 FullFlex | V6000 I905 FullFlex	31132, 31134
	GK11TIXFK FullFlex	31093

[1] Valid for models up to 31.03.2022

Type of appliance	Model designation	Model number
Dishwashers	AdoraDish V6000 | V4000 | V2000	41091–41125, 41145–41180
	Adora SL | SL WP	41127–41140
Washing machines	AdoraWash V6000 | V4000 | V2000	11021, 11023, 11025, 11041–11043
Tumble dryers	AdoraDry V6000 | V4000 | V2000	12011–12013, 12017–12019, 12029, 12031–12033
	CombiAdoraDry V4000	12014, 12030, 12034
Refrigerating and freezing appliances	CombiCooler V6000 178NI | V4000 | V4000 178NI | V4000 178KNI | V2000 178NI | V2000 152NI | V600 178NI	51087, 51106–51108, 51114, 51148, 51149, 51151, 51157
	CombiCooler V4000 | V2000 | V400	51086, 51100, 51101
	WineCooler V4000 90 | 45	51102, 51113
	Cooler V2000 178FGI | V2000 178GI | V2000 152FGI | V2000 152GI | V600 122GI | V600 127GC	51129, 51130, 51152, 51153, 51156, 51161

3 Module description

3.1 Modes

V-ZUG-Home offers 3 different modes.

Off

In the V-ZUG-Home mode «Off», the V-ZUG-Home module is fully disabled and can only be enabled again over the household appliance.

Type of appliance	Model designation	Display
Ovens and cookers	Combair V6000 | V4000 | V2000	Off
	Combair V600 [2]	✕
	Combair V600 [3] | Combair V400 [4]	H0 0
	Combair V200 [5] | V400 [5]	-
	Combair SL | SLP | XSL | XSLP	✕
Steamers	Steamer V4000, CombiSteamer V6000 | V4000, CombairSteamer V6000 | V2000	Off
	Combi-Steam HSL | XSL | MSLQ, Combair-Steam SL	✕
Microwaves	CombiMiwell V4000 | V2000	Off
Hobs	GK11TIFKZ/S FullFlex, GK11TIXFK FullFlex, CookTopInduction V6000 FullFlex	✕
Dishwashers	AdoraDish V6000 | V4000 | V2000	⊘
	Adora SL | SL WP	-
Washing machines	AdoraWash V6000 | V4000 | V2000	✕
	Adora SL | SLQ | SLQ WP	✕
Tumble dryers	AdoraDry V6000 | V4000 | V2000, CombiAdoraDry V4000	✕
	Adora TS WP | TSLQ WP	✕
Refrigerating and freezing appliances	CombiCooler V6000 | V4000 | V2000 | V600 | V400	OF
	WineCooler V4000	OF
	Cooler V2000 | V600	OF

[2] Valid for models from 01.04.2024
[3] Valid for models up to 31.03.2024
[4] Valid for models from 01.04.2022
[5] Valid for models up to 31.03.2022

Display

In the V-ZUG-Home mode «Display», status information can be called up, push notifications received, time synchronized and software updated only. All other functions, such as e.g. configuring user settings, are locked.

Type of appliance	Model designation	Display
Ovens and cookers	Combair V6000 | V4000 | V2000	Display
	Combair V600 [2]	-
	Combair V600 [3] | V400 [4]	
	Combair V200 [5] | V400 [5]	-
	Combair SL | SLP | XSL | XSLP	
Steamers	Steamer V4000, CombiSteamer V6000 | V4000, CombairSteamer V6000 | V2000	Display
	Combi-Steam HSL | XSL | MSLQ, Combair-Steam SL	
Microwaves	CombiMiwell V4000 | V2000	Display
Hobs	GK11TIFKZ/S FullFlex, GK11TIXFK FullFlex, CookTopInduction V6000 FullFlex	
Dishwashers	AdoraDish V6000 | V4000 | V2000	
	Adora SL | SL WP	-
Washing machines	AdoraWash V6000 | V4000 | V2000	
	Adora SL | SLQ | SLQ WP	
Tumble dryers	AdoraDry V6000 | V4000 | V2000, CombiAdoraDry V4000	
	Adora TS WP | TSLQ WP	

Operate and display / Operate

In the V-ZUG-Home mode «Operate and display» / «Operate», all functions are available.

Type of appliance	Model designation	Display
Ovens and cookers	Combair V6000 | V4000 | V2000	Operate and display
	Combair V600 [2]	✓
	Combair V600 [3] | V400 [4]	
	Combair V200 [5] | V400 [5]	-
	Combair SL | SLP | XSL | XSLP	
Steamers	Steamer V4000, CombiSteamer V6000 | V4000, CombairSteamer V6000 | V2000	Operate and display
	Combi-Steam HSL | XSL | MSLQ, Combair-Steam SL	

[2] Valid for models from 01.04.2024
[3] Valid for models up to 31.03.2024
[4] Valid for models from 01.04.2022
[5] Valid for models up to 31.03.2022

Type of appliance	Model designation	Display
Microwaves	CombiMiwell V4000 | V2000	Operate and display
Hobs	GK11TIFKZ/S FullFlex, GK11TIXFK FullFlex, CookTopInduction V6000 FullFlex	
Dishwashers	AdoraDish V6000 | V4000 | V2000	
	Adora SL | SL WP	-
Washing machines	AdoraWash V6000 | V4000 | V2000	
	Adora SL | SLQ | SLQ WP	
Tumble dryers	AdoraDry V2000 | V4000 | V6000, CombiAdoraDry V4000	
	Adora TS WP | TSLQ WP	
Refrigerating and freezing appliances	CombiCooler V6000 | V4000 | V2000 | V600 | V400	On
	WineCooler V4000	On
	Cooler V2000 | V600	On

3.2 Symbol status

The , or ! symbols in the display or on the operating panel of your household appliance show the networking state of the V-ZUG-Home module or the data transfer.

Ovens and cookers, steamers, microwaves, washing machines, tumble dryers, dishwashers

Symbol status	Meaning
or remains dark or is not displayed.	V-ZUG-Home mode «OFF» or «Display» is enabled.
	The V-ZUG-Home mode «Operate and display» or «Operate» is enabled and the household appliance is in standby mode.
or flashes at irregular intervals.	Data transfer is taking place.
or flashes every second.	There is no connection between the household appliance and the network right now. The household appliance is trying to connect to the network.
flashes at very short intervals (only possible with Combair V200 [6] | V400 [6]).	The household appliance is in connecting mode and can be connected to the network.
or illuminates or is displayed.	The V-ZUG-Home mode «Operate and display» or «Operate» is enabled and the household appliance is connected to the network.

[6] Valid for models up to 31.03.2022

Hobs

Symbol status	Meaning
is not displayed.	V-ZUG-Home mode «Off» is enabled.
! is displayed.	There is no connection between the household appliance and the network right now. The household appliance is trying to connect to the network.
is displayed.	Data transfer is taking place or the household appliance is connected to the network.

Refrigerating and freezing appliances

Symbol status	Meaning
remains dark.	V-ZUG-Home mode «Off» is enabled.
flashes at irregular intervals.	Data transfer is taking place.
flashes every second.	There is no connection between the household appliance and the network right now. The household appliance is trying to connect to the network.
illuminates.	Household appliance is connected to the network.

4 Connecting the household appliance via WLAN

4.1 Installing the app

- Enable bluetooth and location determination on the smartphone or tablet.
- Search the Google Play™ Store or the App Store® for «V-ZUG».
- Install and open the V-ZUG App.

4.2 Enabling the V-ZUG-Home mode on the household appliance

- Enable either V-ZUG-Home or the V-ZUG-Home mode «Display» / «Operate and display» / «Operate» in the user settings of the household appliance (see page 12).

4.3 Connecting the household appliance to the home network

When establishing a connection, stay close to your household appliance and have the password for your wireless network at the ready.

Ovens and cookers (Combair V6000 | V4000 | V2000 | V600 | V400* | SL | SLP | XSL | XSLP), steamers, microwaves, dishwashers, washing machines, tumble dryers, refrigerating and freezing appliances, hobs

* Valid for models from 01.04.2022

- ▶ In the V-ZUG App, add the household appliance.
  - – A bluetooth pairing request appears in the V-ZUG App.
  - – A 6-digit PIN appears in the display of the household appliance.
- ▶ Enter the 6-digit PIN in the V-ZUG App and confirm the bluetooth pairing request.
  - – The name of the active WLAN/Wi-Fi appears in the V-ZUG App and then you are prompted to enter the WLAN/Wi-Fi password.
- ▶ Enter the WLAN/Wi-Fi password.
  - – The household appliance is connected to the active WLAN/Wi-Fi connection.

More information can be found at vzug.com.

Ovens and cookers (Combair V400 ** | V200 **)

** Valid for models up to 31.03.2022

- ▶ Enable the V-ZUG-Home mode (see page 12).
  - – The connecting mode is active for 60 seconds.
- ▶ In the V-ZUG App, add the household appliance.
  - – The name of the active WLAN/Wi-Fi appears in the V-ZUG App and then you are prompted to enter the WLAN/Wi-Fi password.
- ▶ Enter the WLAN/Wi-Fi password.
  - – illuminates if the household appliance is successfully connected to the active WLAN/Wi-Fi.

More information can be found at vzug.com.

4.4 Setting up remote access

When establishing a connection, stay close to your household appliance.

To be able to also access your household appliances outside your home network, you need a V-ZUG-Home account.

Creating a V-ZUG-Home account

- ▶ Create a V-ZUG-Home account in the V-ZUG App.
  - – A registration e-mail will be sent to the e-mail account you provided.
- ▶ Go to the inbox of the e-mail account, open the registration e-mail and confirm the e-mail address.
  - – The V-ZUG-Home account has now been created.

Setting up remote access

- ▶ Log into the V-ZUG App with the V-ZUG-Home account.
- ▶ To set up remote access to individual household appliances, follow the instructions in the V-ZUG App.

5 Enabling V-ZUG-Home mode

5.1 Ovens, cookers, steamers and microwaves

Combair V6000 | V4000 | V2000, Steamer V4000, CombiSteamer V6000 | V4000, CombairSteamer V6000 | V2000 and CombiMiwell V4000 | V2000

- Long touch the display.
  – The start screen appears.
- Touch the ⚙ «User settings» and confirm with «OK» if required.
  – The user settings appear in the display.
- Select «V-ZUG-Home».
  – The «V-ZUG-Home mode» submenu appears in the display.
- Select V-ZUG-Home mode «Display» or «Operate and display».
- Connect the household appliance to the home network (see page 10).

Combair V600

Valid for models from 01.04.2024:

- Touch the display.
  – The start screen appears.
- Touch the ⚙ function button.
- Touch the › button repeatedly until the «V-ZUG-Home» user setting appears.
- Touch the function button.
  – Two choices appear in the display.
  – The colour of the and ✕ symbols changes to amber.
- Touch ✓ to enable the V-ZUG-Home connection.
- Touch «OK» to save the change.
- Connect the household appliance to the home network (see page 10).

Valid for models up to 31.03.2024:

- With the household appliance switched off, hold the button depressed for 5 seconds.
  – User settings can now be changed.
- Press the button repeatedly until H0 0 appears in the digital display.
  – The light bars for the and symbols flash.
- Press the button 1× or 2×.
  – H0 1 or H0 2 appears in the digital display.
  – The V-ZUG-Home mode «Display» or «Operate and display» is selected.
- Press the button.
  – The setting is saved.
- Connect the household appliance to the home network (see page 10).

Combair V400

Valid for models from 01.04.2022:

- With the household appliance switched off, hold the button depressed for 5 seconds.
  - User settings can now be changed.
- Press the button repeatedly until HO 0 appears in the digital display.
  - The light bars for the and symbols flash.
- Press the button 1× or 2×.
  - HO 1 or HO 2 appears in the digital display.
  - The V-ZUG-Home mode «Display» or «Operate and display» is selected.
- Press the button.
  - The setting is saved.
- Connect the household appliance to the home network (see page 10).

Valid for models up to 31.03.2022:

- Hold the and buttons depressed at the same time for about 5 seconds.
  - flashes.
  - The connecting mode is active for 60 seconds.
- Connect the household appliance to the home network within this time (see page 10).

Combair V200

Valid for models up to 31.03.2022:

- Turn the dial to the position.
- Turn the °C dial clockwise as far as it will go and hold in this end-stop position for at least 3 seconds.
  - flashes.
  - The connecting mode is active for 60 seconds.
- Connect the household appliance to the home network within this time (see page 10).

Combair SL | SLP | XSL | XSLP, Combi-Steam HSL | XSL, Combair-Steam SL and Combi-Steam MSLQ

- Touch the touch button.
  - The user settings menu appears in the display.
- Select the «V-ZUG-Home» user setting.
  - The main V-ZUG-Home menu appears in the display.
- Select «V-ZUG-Home mode».
  - A selection of V-ZUG-Home modes appears in the display.
- Select «Display V-ZUG-Home» or «Operate and display V-ZUG-Home».
- Press the adjusting knob.
  - The setting is saved.
  - The main V-ZUG-Home menu appears in the display.
- Connect the household appliance to the home network (see page 10).

5.2 Washing machines and tumble dryers

AdoraWash, AdoraDry, CombiAdoraDry, Adora SLQ | SLQ WP | TSLQ WP

- Close the appliance door.
- Touch the / button.
- Touch the button.
  – The user settings menu appears in the display.
- Touch the **1/4** / **1/3** / **1/2** button repeatedly until the / «V-ZUG-Home» user setting appears.
- Touch / «V-ZUG-Home».
  – The main V-ZUG-Home menu appears in the display.
- Touch the / «Mode».
  – A selection of V-ZUG-Home modes appears in the display.
- Touch / «Display» or / «Operate and display».
- Touch the button.
  – The setting is saved.
- Connect the household appliance to the home network (see page 10).

Adora SL | TS WP

- Hold the button depressed until the serial number (FN) appears in the display.
- Press the button repeatedly until the following appears in the display: «Configure V-ZUG-Home».
- Press the **60** / button.
  – The following appears in the display: «V-ZUG-Home mode».
- Press the button.
  – The following appears in the display: «Off».
- Press the **60** / button / 1× or 2×.
  – The following appears in the display: «Display» or «Operate and display».
- Press the button 2×.
  – The following appears in the display: «Configuration saved».
- Connect the smartphone or tablet to the household appliance.

5.3 Dishwashers

AdoraDish

- On the start screen, touch the button repeatedly until «User settings» appears.
- Touch the button.
  – The user settings menu appears in the display.
- Touch the button repeatedly until the «V-ZUG-Home» user setting appears.
- Touch the button.
  – The main V-ZUG-Home menu appears in the display.
- Touch the «V-ZUG-Home mode» button.
  – A selection of V-ZUG-Home modes appears in the display.
- Touch the «Display» or «Operate» button.
  – The setting is saved.
- Touch the button.
  – The main V-ZUG-Home menu appears in the display.
- Connect the household appliance to the home network (see page 10).

Adora SL | SL WP

- ▸ Hold the ⏯ button depressed for about 5 seconds.
  – In the display appears: «User settings».
- ▸ Press the ⏯ button repeatedly until the following appears in the display: «V-ZUG-Home mode».
- ▸ Press the ⏩ button 1× or 2×.
  – In the display appears: «Display» or «Operate».
- ▸ Press the ⏯ button repeatedly until the following appears in the display: «Configuration saved».
- ▸ Connect the household appliance to the home network (see page 10).

5.4 Hobs

- ▸ Touch the ⚙ button.
  – The user settings menu appears in the display.
- ▸ Swipe and tap to select the «V-ZUG-Home» user setting.
  – The main V-ZUG-Home menu appears in the display.
- ▸ Touch «Mode».
  – A selection of V-ZUG-Home modes appears in the display.
- ▸ Touch «Display» or «Operate and display».
  – The selected user setting is being saved.
- ▸ Connect the household appliance to the home network (see page 10).

5.5 Refrigerating and freezing appliances

- ▸ Touch the ⚙ button.
  – The main functions and user settings menu appears in the display.
- ▸ Touch the ∧ button repeatedly until V-ZUG flashes in the display.
- ▸ Touch the OK button.
- ▸ Touch the ∧ / ∨ button repeatedly until «On» appears in the display.
- ▸ Touch the OK button.
  – V-ZUG appears in the display.
  – The setting is saved.
- ▸ Connect the household appliance to the home network (see page 10).

6 V-ZUG-Home configuration

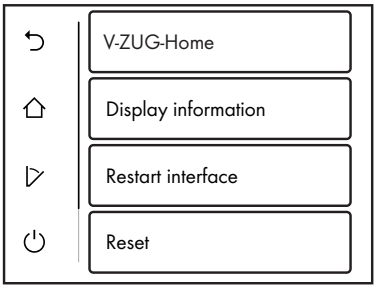
Here, information about the household appliance can be displayed and the V-ZUG-Home settings can be changed.

The displays illustrated are examples.

6.1 Ovens, cookers, steamers and microwaves

Combair V6000 | V4000 | V2000, Steamer V4000, CombiSteamer V6000 | V4000, CombairSteamer V6000 | V2000 and CombiMiwell V4000 | V2000

Main V-ZUG-Home menu



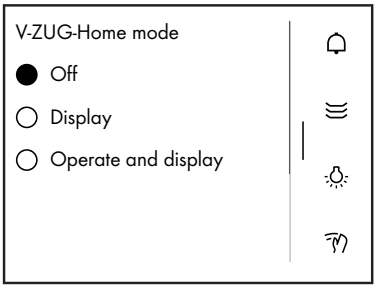
V-ZUG-Home mode

Various information

The V-ZUG-Home module (interface) is restarted.

The V-ZUG-Home settings are reset to the factory settings (see page 26).

V-ZUG-Home mode

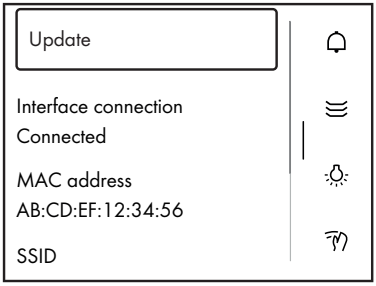


Off

Display

Operate and display

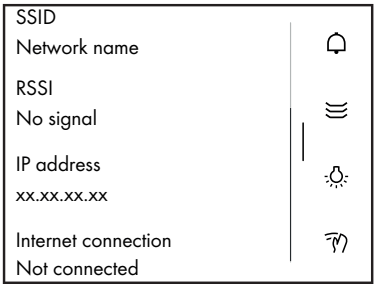
Displaying information (1)



All network and appliance information is refreshed.

Not connected / Connected

Displaying information (2)



Network name

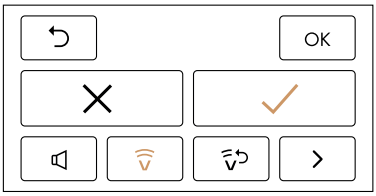
No signal / Weak signal / Medium signal / Good signal / Very good signal

Not connected / Connected

Combair V600

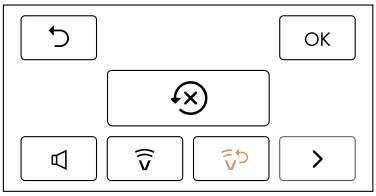
Valid for models from 01.04.2024:

V-ZUG-Home mode



- Back to user settings
- OK — Save change
- Disable V-ZUG-Home mode
- Enable V-ZUG-Home mode
- V-ZUG-Home mode menu
- Reset V-ZUG-Home mode menu
- Previous user setting
- Next user setting

Resetting V-ZUG-Home



- Back to user settings
- OK — Save change
- The V-ZUG-Home settings are reset to the factory settings (see page 26).
- V-ZUG-Home mode menu
- Reset V-ZUG-Home mode menu
- Previous user setting
- Next user setting

Valid for models up to 31.03.2024:

H0 0	V-ZUG-Home mode «Off»
H0 1	V-ZUG-Home mode «Display»
H0 2	V-ZUG-Home mode «Operate and display»
H0 rSEr	The V-ZUG-Home settings are reset to the factory settings (see page 26).

Combair V400

Valid for models from 01.04.2022:

H0 0	V-ZUG-Home mode «Off»
H0 1	V-ZUG-Home mode «Display»
H0 2	V-ZUG-Home mode «Operate and display»
H0 rSEr	The V-ZUG-Home settings are reset to the factory settings (see page 26).

Valid for models up to 31.03.2022:

Enabling V-ZUG-Home mode «Operate and display»

- Hold the and buttons depressed at the same time for about 5 seconds.
  - flashes.
  - The connecting mode is active for 60 seconds.
- Connect the household appliance to the home network within this time (see page 11).
  - illuminates.
  - The V-ZUG-Home mode «Operate and display» is enabled.

Enabling V-ZUG-Home mode «Off»

- Hold the and buttons depressed at the same time for about 5 seconds.
  - is no longer illuminated.
  - The V-ZUG-Home mode «Off» is enabled.

Resetting the V-ZUG-Home settings to the factory settings

- Enable V-ZUG-Home mode «Off».
- Hold the and buttons depressed at the same time for about 10 seconds.
  - flashes.
  - The V-ZUG-Home settings have been reset to the factory settings (see page 26).

Combair V200

Valid for models up to 31.03.2022:

Enabling V-ZUG-Home mode «Operate and display»

- ▸ Turn the ▭ dial to the ☼ position.
- ▸ Turn the °C dial clockwise as far as it will go and hold in this end-stop position for at least 3 seconds.
  - – V flashes.
  - – The connecting mode is active for 60 seconds.
- ▸ Connect the household appliance to the home network within this time (see page 11).
  - – V illuminates.
  - – The V-ZUG-Home mode «Operate and display» is enabled.

Enabling V-ZUG-Home mode «Off»

- ▸ Turn the ▭ dial to the ☼ position.
- ▸ Turn the °C dial clockwise as far as it will go and hold in this end-stop position for at least 3 seconds.
  - – V is no longer illuminated.
  - – The V-ZUG-Home mode «Off» is enabled.

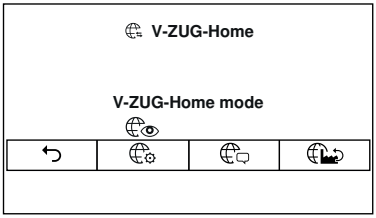
Resetting the V-ZUG-Home settings to the factory settings

- ▸ Turn the ▭ dial to the ☼ position.
- ▸ Turn the °C dial clockwise as far as it will go (until the end-stop).
- ▸ Turn the °C dial anti-clockwise to below «250 °C».
- ▸ Turn the °C dial clockwise as far as it will go (until the end-stop).
- ▸ Turn the °C dial anti-clockwise to below «250 °C».
- ▸ Turn the °C dial clockwise as far as it will go (until the end-stop).
  - – V illuminates.
  - – The V-ZUG-Home settings have been reset to the factory settings (see page 26).

The temperature selector must be turned to below 250 °C twice within 6 seconds.

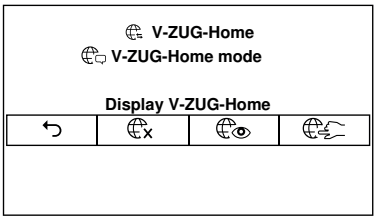
Combair SL | SLP | XSL | XSLP, Combi-Steam HSL | XSL, Combair-Steam SL and Combi-Steam MSLQ

Main V-ZUG-Home menu



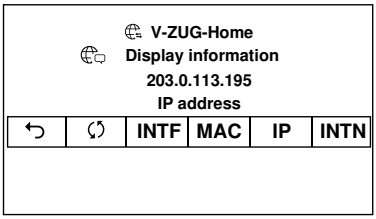
- Back to the user settings of the household appliance / Save changes made
- V-ZUG-Home mode
- Display information
- V-ZUG-Home factory settings

V-ZUG-Home mode



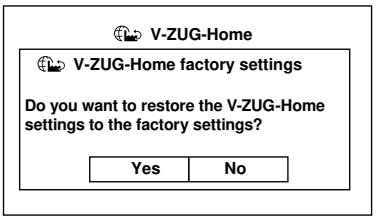
- Back to the main V-ZUG-Home menu / Save changes made
- V-ZUG-Home off
- Display V-ZUG-Home
- Operate and display V-ZUG-Home

Display information



- Back to the main V-ZUG-Home menu
- Start connection diagnostics
- **INTF** ✓: Interface connection available
  X: No interface connection available
  Restart interface connection: The V-ZUG-Home module (interface) is restarted.
- **MAC** MAC address
- **IP** IP address
- **INTN** ✓: Internet connection available
  X: No internet connection available

V-ZUG-Home factory settings

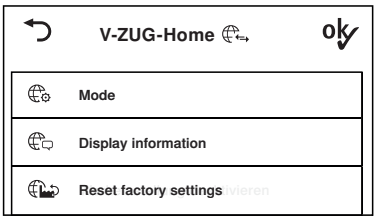


- **Yes** The V-ZUG-Home settings are reset to the factory settings (see page 26). The menu is closed.
- **No** The menu is closed; the configuration remains unchanged.

6.2 Washing machines and tumble dryers

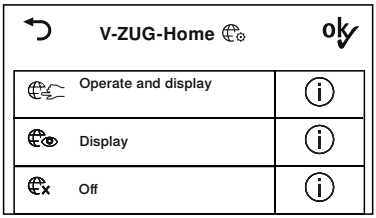
AdoraWash, AdoraDry, CombiAdoraDry, Adora SLQ | SLQ WP | TSLQ WP

Main V-ZUG-Home menu



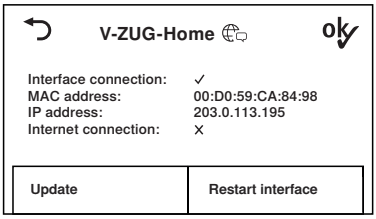
- Back to the user settings of the household appliance
- V-ZUG-Home mode
- Display information
- V-ZUG-Home factory settings
- Save changes made

V-ZUG-Home mode



- Back to the main V-ZUG-Home menu
- Operate and display
- Display
- Off
- Save changes made

Display information

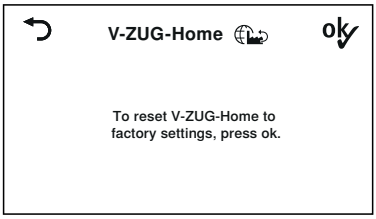


- Back to the main V-ZUG-Home menu
- Save changes made
- ✓ Interface/Internet connection available
- × No interface/internet connection available

Update: Update information

Restart interface: The V-ZUG-Home module (interface) is restarted.

V-ZUG-Home factory settings



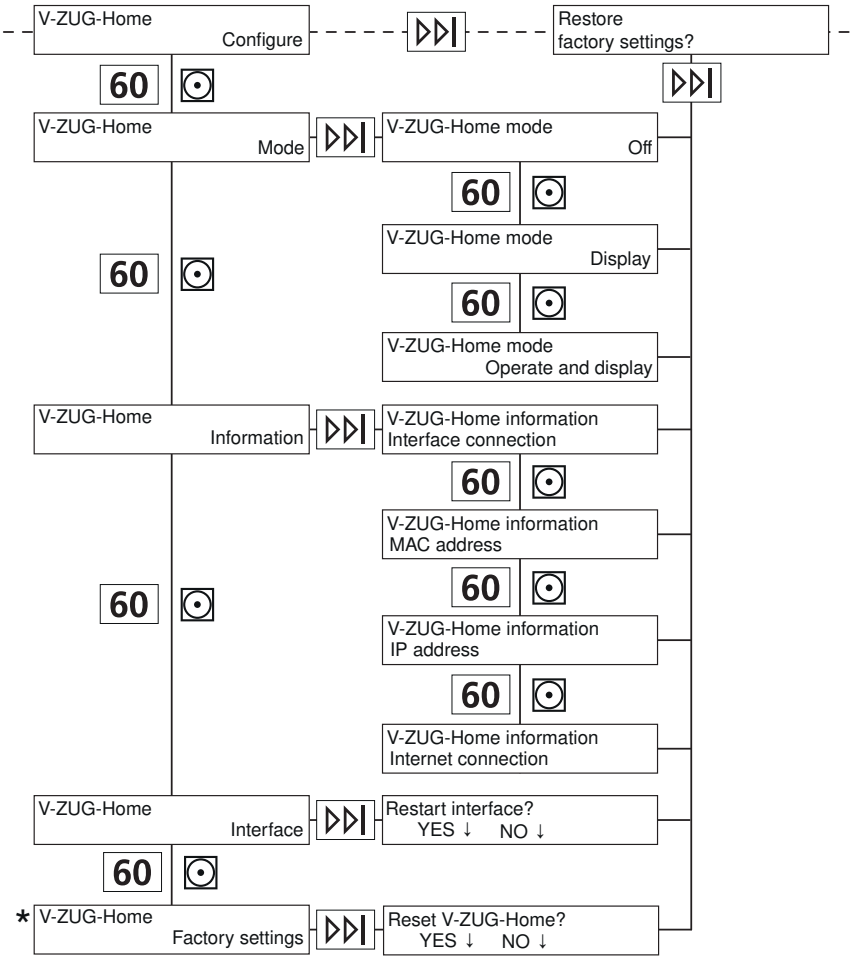
- Back to the main V-ZUG-Home menu
- The V-ZUG-Home settings are reset to the factory settings (see page 26).

Adora SL | TS WP

60 Adora SL

Adora TS WP

- To next user setting
- Next to a submenu of V-ZUG-Home
- Save changes made
- Exit V-ZUG-Home submenu
- Back to the user settings menu

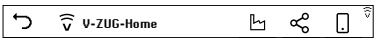


* V-ZUG-Home settings are reset to the factory settings (see page 26).

6.3 Dishwashers

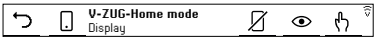
AdoraDish

Main V-ZUG-Home menu



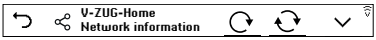
- Back to the user settings of the household appliance
- V-ZUG-Home factory settings
- V-ZUG-Home information
- V-ZUG-Home mode

V-ZUG-Home mode



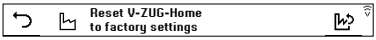
- Back to the main V-ZUG-Home menu
- Operate
- Display
- Off

V-ZUG-Home network information



- Back to the main V-ZUG-Home menu
- Restart WLAN module
- Reload network and appliance information
- Display network and appliance information:
  - MAC address
  - IP address
  - Interface status
  - Internet status
  - WLAN SSID
  - WLAN signal strength

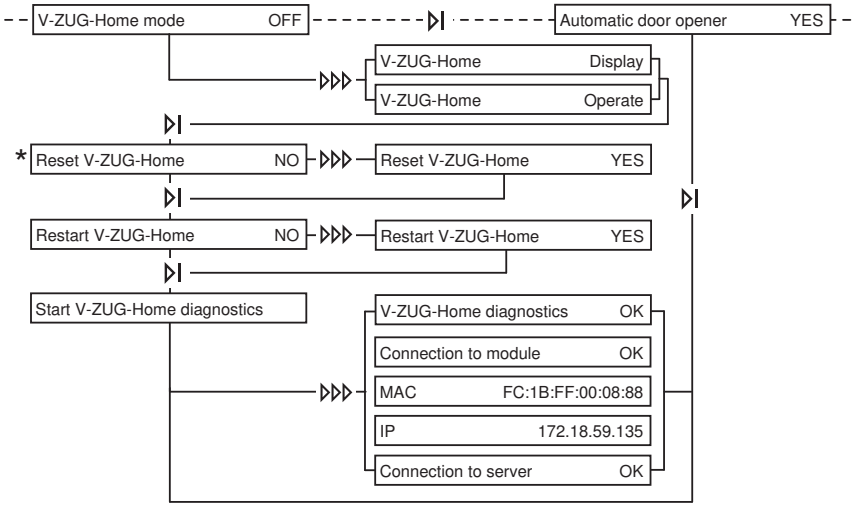
V-ZUG-Home factory settings



- Back to the main V-ZUG-Home menu
- V-ZUG-Home factory settings
- Reset V-ZUG-Home to the factory settings

Adora SL | SL WP

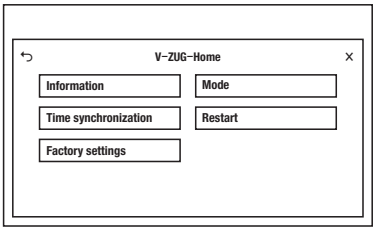
- ▪ Move to next user setting
  ▪ Save changes made
- ▪ Change user setting



* V-ZUG-Home settings are reset to the factory settings (see page 26).

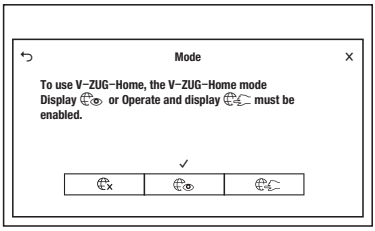
6.4 Hobs

Main V-ZUG-Home menu



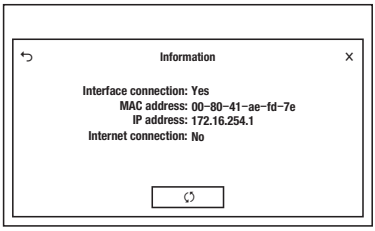
- Back to the user settings of the household appliance
- Exit user settings

V-ZUG-Home mode



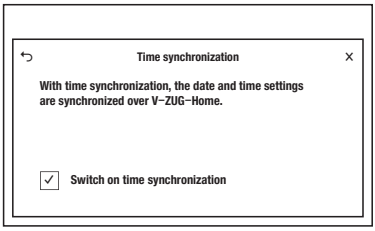
- Back to the user settings of the household appliance / Save changes made
- V-ZUG-Home off
- Display V-ZUG-Home
- Operate and display V-ZUG-Home
- Exit user settings / Save changes made

Information



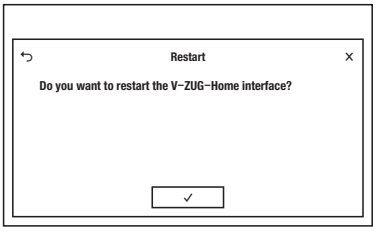
- ⮌ Back to the user settings of the household appliance
- ↻ Update information
- × Exit user settings

Time synchronization



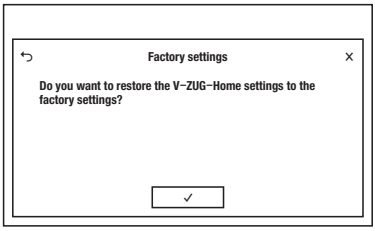
- ⮌ Back to the user settings of the household appliance / Save changes made
- ✓ Switch on time synchronization
- × Exit user settings / Save changes made

Restart



- ⮌ Back to the user settings of the household appliance
- ✓ The V-ZUG-Home module (interface) is restarted. The menu is closed.
- × Exit user settings

V-ZUG-Home factory settings



- ⮌ Back to the user settings of the household appliance
- ✓ The V-ZUG-Home settings are reset to the factory settings (see page 26). The menu is closed.
- × Exit user settings

6.5 Refrigerating and freezing appliances

OF V-ZUG-Home mode «Off» is enabled.

On V-ZUG-Home mode «Operate and display» is enabled.

rS The V-ZUG-Home settings are reset to the factory settings (see page 26).

6.6 V-ZUG-Home factory settings

If you reset the V-ZUG-Home settings to the factory settings, the followings settings are reset:

- The automatic IP address assignment (DHCP) is enabled in the network settings and the set WLAN (SSID/PSK) is deleted.
- Password protection is disabled.
- The push message history is deleted.
- The list of all connected bluetooth appliances is deleted.

7 Trouble-shooting

This section lists faults that can be solved simply by following the instructions given. If another fault is displayed or the fault cannot be remedied, please call Customer Services.

Malfunction	Possible cause	Solution
The V-ZUG App does not detect the new household appliance.	▪ The V-ZUG-Home mode «Off» is enabled.	▶ Enable V-ZUG-Home mode «Display» or «Operate and display» / «Operate» (see page 12).
	▪ If the problem could not be resolved:	▶ Restart the interface in the V-ZUG-Home user settings (see page 16). ▶ Disable and re-enable bluetooth on the smartphone or tablet.
The V-ZUG App cannot establish a connection between the household appliance and the wireless network after entering the PIN.	▪ The smartphone or tablet and the household appliance are not in the same wireless network.	▶ In the V-ZUG App, select the wireless network over which the smartphone or tablet is also connected.
	▪ If the problem could not be resolved:	▶ Remove the household appliance from the V-ZUG App. ▶ Add the household appliance to the V-ZUG App again. ▶ Restart the interface in the V-ZUG-Home user settings (see page 16). ▶ Delete the household appliance in the bluetooth settings of the smartphone or tablet and reconnect the household appliance via WLAN/Wi-Fi (see page 10).
or is not illuminated or is not displayed.	▪ The V-ZUG-Home mode «Off» is enabled.	▶ Enable V-ZUG-Home mode «Display» or «Operate and display» / «Operate» (see page 12).

Malfunction	Possible cause	Solution
or is not flashing or is not displayed even though WLAN/Wi-Fi is enabled.	▪ The firmware that is installed could be faulty.	▶ Call Customer Services (see page 31).
or does not stop flashing or ! does not stop illuminating even though the V-ZUG-Home mode «Operate and display» / «Operate» is enabled.	▪ The household appliance is not connected via WLAN/Wi-Fi. ▪ The WLAN/Wi-Fi is no longer accessible.	▶ Connect the household appliance via WLAN/Wi-Fi (see page 10).
	▪ Data transfer is taking place or software is being updated.	▶ No remedy necessary.
When you log into the V-ZUG-Home account, the e-mail address or password is not recognized.	▪ No V-ZUG-Home account has been created in the V-ZUG App yet.	▶ Create a V-ZUG-Home account in the V-ZUG App (see page 11).
	▪ The login of the online portal (www.vzug.com) was used.	▶ Use the login of the V-ZUG-Home account.
There is no registration e-mail in the inbox of the e-mail account to create the V-ZUG-Home account.	▪ The registration e-mail is in the spam or trash folder of the e-mail account.	▶ Check the spam or trash folder of the e-mail account. ▶ Open the registration e-mail and confirm the e-mail address. – The V-ZUG-Home account has now been created.

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9 Notes

10 Service & Support

The «Trouble-shooting» section gives you valuable tips on how to deal with minor malfunctions yourself, saving you the time and trouble of calling out a service technician and any cost that goes along with it.

Your repair order

At www.vzug.com →Service→Service number you will find the telephone number of your nearest V-ZUG service centre.

Technical questions, accessories, warranty extensions

V-ZUG is happy to help you with any general administrative or technical queries, to take your orders for accessories and spare parts and to inform you about our progressive service agreements.

J11013503-21

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