

# **Operating instructions**

Miwell L

Thank you for choosing to buy one of our products. Your appliance is made to high standards and is easy to use. Nevertheless, please take the time to read these operating instructions in order to familiarise yourself with the appliance and get the best use out of it.

#### Please follow the safety precautions.

#### Modifications

Text, diagrams and data correspond to the technical standard of the appliance at the time these operating instructions went to press. The right to make technical modifications for the purpose of the further development of the appliance is reserved.

#### Validity

The product family (model number) corresponds to the first alphanumerics on the identification plate. These operating instructions apply to:

Туре	•	Norm for built-in appliances
MWL60	24002	EURO 60

Variations depending on the model are noted in the text.

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## 1 Safety precautions

## 1.1 Symbols used



Denotes important safety precautions.

Failure to observe said precautions can result in injury or in damage to the appliance or fittings!



Information and precautions that should be observed.



Information on disposal



Information about the operating instructions

- ► Indicates step-by-step instructions.
  - Describes how the appliance reacts to the steps taken.
- Indicates a list.

## 1.2 General safety precautions



 Read the operating instructions before using the appliance for the first time!



- This appliance can be used by children aged 8 and above and by persons with reduced physical, sensory or mental capabilities, or lack of experience and/or knowledge, provided they are supervised or have been instructed on the safe use of the appliance and have understood the hazards involved. Children shall not play with the appliance. Cleaning and user maintenance shall not be undertaken by children without supervision.
- If an appliance is not equipped with a mains cable and a plug or other means for disconnecting from the mains with a contact opening on each pole complying with the conditions of overvoltage category III for full isolation, an isolating device must be incorporated into the permanently installed electrical installation in accordance with the installation regulations.
- If the mains cable of this appliance is damaged, it must be replaced by the manufacturer or its Customer Services or a similarly qualified person in order to avoid hazard.

## 1.3 Appliance-specific safety precautions



- READ THE IMPORTANT SAFETY INSTRUCTIONS CARE-FULLY AND RETAIN FOR FUTURE USE.
- WARNING: In the event that the door, door seals or interior are damaged, the appliance must not be used until it has been repaired by a qualified competent person.
- WARNING: Maintenance or repair work which involves removing a cover that gives protection against exposure to microwave energy must only be carried out by a qualified competent person.
- WARNING: Never heat food or liquids in sealed containers such as cans or bottles, as they are liable to explode due to overpressure. Always open food containers before placing them in the cooking space.
- WARNING: Children should only use the appliance in the combined operating mode under adult supervision due to the temperatures generated.
- This appliance is intended for use in the home or in similar environments such as staff kitchens in shops, offices and other commercial spaces; on agricultural premises; for customers in hotels, motels and other residential facilities; or in bed and breakfasts.
- The appliance is intended for heating up food and beverages.
   Desiccating food, drying clothing or heating warming pads, slippers, sponges, damp cloths and the like can result in injury, ignition or fire.
- If you notice smoke, switch off the appliance or disconnect it from the mains. Keep the door closed to stifle any flames.
- Only use containers that are suitable for use with microwave appliances.

- Heating beverages in a microwave can result in delayed eruptive boiling (super boiling). Scalding hazard! Be careful when you handle the container!
- The contents of feeding bottles and baby food jars must be stirred or shaken and the temperature must to be checked before consumption in order to avoid burns and scalds.
- Eggs in their shell or whole hard-boiled eggs should not be heated in microwave appliances since they may explode, even after microwave heating has ended.
- Keep the appliance and the door seals clean. Remove any soiling as soon as possible. Otherwise the appliance or the door seal could become damaged, adversely affecting the life of the appliance and possibly resulting in a hazardous situation. For more information on cleaning the door seals, the cooking space and the adjoining parts, see the «Care and maintenance» section.
- Do not use aggressive or abrasive cleaning agents or sharp metal scrapers to clean the glass in the appliance door, as they could scratch the surface. This could destroy the glass.
- Never use a steam cleaner for cleaning the appliance.

#### 1.4 Disclaimer

- Any repairs, modifications or manipulations to the appliance, especially any electrically live parts, may only be carried out by the manufacturer, its Customer Services or a similarly qualified person. Repairs if carried out incorrectly could cause serious injury or damage to the appliance and fittings as well as affect the functioning of the appliance. If the appliance is not working properly or in case of a repair order, follow the instructions given in the 'Repair service' section. If necessary, please contact our Customer Services.
- Make sure no water gets inside the appliance. Do not spray the appliance with water. If water gets inside it can damage the appliance.
- Retain these operating instructions for future reference. If you sell the appliance or pass it on to a third party, please ensure these operating instructions and the installation instructions accompany the appliance.
- The appliance is designed for use in the home for preparing food. No liability is assumed for any damage caused by improper use or incorrect handling.

#### 1.5 Instructions for use

#### Before using for the first time

- The appliance corresponds to recognised technology standards and the relevant safety regulations. Proper use of the appliance is essential to avoid damage and accidents. Please therefore follow the precautions given in these operating instructions.
- The appliance must be installed and connected to the electricity supply in accordance with the separate installation instructions. Have a qualified fitter/ electrician carry out the necessary work.
- Do not cover the ventilation slots during installation or when the appliance is in use under any circumstances.

#### Note on use

- If the appliance is not working properly, you must disconnect it from the power supply.
- If the appliance is visibly damaged, do not use it. Contact our Customer Services.
- Make sure that connection cables from other electrical appliances do not become trapped in the appliance door. This could damage the electrical insulation.
- If the connection cable for the appliance is damaged, it must be replaced by our Customer Services to avoid any potential hazards.
- Do not flambé or cook using a lot of fat in the cooking space under any circumstances.
- Do not use the appliance as a room heater.
- Never use the appliance to dry pets, textiles and paper.
- Ensure there are no foreign bodies or pets in the cooking space before closing the appliance door.
- Do not store objects that could pose a danger if the appliance were to be accidentally switched on in the cooking space. Do not store food, temperature-sensitive materials or inflammable materials in the cooking space, e.g. cleaning agents, oven sprays, etc.
- Only use original spare parts.

#### Caution: Risk of injury!

- Be careful not to put fingers in the door hinges, as there is a risk of injury if the appliance door is moved. Particular care should be taken when children are around.
- An open appliance door poses a tripping or crushing hazard. Do not sit or rest on the appliance door or use it as a storage surface.

#### Caution: Risk of burns!

- Accessible parts of the appliance can get hot during operation. Keep children away from the appliance.
- The appliance and the appliance door (particularly glass doors) get very hot during operation.
- Steam may escape from the cooking space when the appliance door is opened. If there is steam in the cooking space, do not put your hands inside.
- Overheated fat and oil can easily catch fire. Heating oil in the cooking space to sear meat is dangerous and should not be done. Never attempt to extinguish burning oil or fat with water. Danger of explosion! Smother the flames with a fire blanket. Keep doors and windows closed.
- Danger of explosion! Do not pour spirits (brandy, whisky, schnapps, etc.) over hot food.
- Do not heat up alcoholic beverages!
- Accessories get hot in the cooking space. Use protective gloves or oven cloths.
- If you notice smoke possibly coming from the appliance itself or from inside the cooking space, keep the appliance door closed. Disconnect the appliance from the power supply.
- The appliance will remain hot for some time after it is switched off and will
  only cool down slowly to room temperature. Allow sufficient time for the appliance to cool down before, for instance, cleaning it.
- Do not leave the appliance unattended when drying herbs, bread, mushrooms, etc. If the foodstuff dries out too much, it can pose a fire hazard.

#### How to avoid damaging the appliance

- Do not change anything relating to the construction of the appliance. Try to prevent the appliance door and the control and safety devices from being damaged or manipulated. The illumination must only be changed by our Customer Services.
- Keep the appliance clean at all times. Clean the appliance door with a mild cleaning agent.
- Prevent the appliance door, door frame and door hinges from being damaged.
- Do not use abrasive cleaning agents or cleaning aids such as steel wool, knives, glass scrapers, razor blades, etc., to clean the door glass under any circumstances. Scratches on the door glass could cause a breakage.
- Close the appliance door carefully.
- When cleaning the appliance, make sure no water gets inside it. Use a
  moderately damp cloth. Do not spray the outside or the inside of the appliance with water. If water gets inside the appliance, it will cause damage.

#### 1.6 Microwave

- Microwave energy is safe when used properly. When the appliance door is opened, microwave operation is automatically interrupted. In the event of a malfunction or damage to the appliance, especially to the appliance door, do not use microwave operation. The appliance must be repaired by qualified personnel.
- Ensure that nothing is trapped between the appliance door and the frame.
- Do not switch the microwave on until you have put the food in the cooking space.

## Heating foods and liquids

- Do not leave the appliance unattended when heating up or cooking food in containers that are made of plastic, paper or other flammable materials. The containers can melt or ignite.
- Ignition hazard and danger of explosion! Do not heat beverages or food that contain alcohol.
- Scalding hazard! When heating liquids, place a teaspoon in the vessel to prevent delayed boiling (or superboiling). With delayed boiling, boiling point is reached without the typical steam bubbles forming. Disturbing an open vessel, even slightly, can cause the liquid to erupt.
- Do not use vessels with a narrow spout.

- Stir liquids halfway through heating and when the time is up allow the vessel
  to stand in the cooking space for a short time. Stir the contents once more
  and then take the vessel out of the cooking space.
- Scalding hazard! Infant food in jars and bottles must be heated without the lid, top or teat. Infant food must be stirred or shaken well after being heated up. It is imperative to check the temperature of the food before giving it to the infant!
- Do not heat food in tightly sealed containers (tins, bottles, sealed foil, paper or metal disposable packaging). Remove plastic packaging before cooking or defrosting foods. Sealed containers are liable to explode. Always open the containers.
- The cooking time depends on the quantity, nature and initial temperature of the food, as well the cookware being used. Always start with the shorter cooking time given to avoid overcooking the food. Otherwise, smaller quantities or food with a low moisture content can dry out and possibly ignite. If the food has not reached the right stage of cooking when the time is up, extend the cooking time.
- Prick food with a skin or peel such as potatoes, tomatoes, sausages, shell food, etc. with a fork. Otherwise, the steam that is produced will be unable to escape and may cause the food to explode.
- Do not cook eggs in the shell. Do not heat up boiled eggs. Eggs can explode in the microwave. Crack the eggs open and then whisk them. Pierce the yolks of fried eggs.

#### 1.7 Children in the home

- Danger of suffocation! Keep packaging material away from children. Packaging material, e.g. plastic film and polystyrene, can be dangerous for children.
- The appliance is designed for use by adults who are familiar with these operating instructions. Children are often unable to recognize the danger of electrical appliances. Ensure proper supervision and do not allow children to play with the appliance there is a danger that children could hurt themselves.

#### 1.8 Accessories



Risk of burns! The accessories get very hot during use. Use protective gloves or oven cloths.

#### Turntable roller and glass turntable

- Use the appliance at all times and exclusively with the turntable roller and the glass turntable supplied.
- Never place any other vessel than the glass turntable directly on the turntable roller.
- Allow the glass turntable to cool down first before cleaning it or rinsing it with water.
- Do not cook food directly on the glass turntable.
- Do not place hot food or containers on the glass turntable when it is cold.
- Do not place frozen food or containers on the glass turntable when it is hot.

#### Cookware

- Ensure the cookware does not touch the sides of the cooking space as it rotates.
- Use only heat-resistant, microwave-safe cookware, such as glass, ceramic, porcelain, or heat-resistant plastics. Microwaves can penetrate these materials. Microwaves cannot or can only partially penetrate metal cookware; food in this instance will remain cold. If you use metal cookware, arcing may occur which could damage the appliance.
- Only use cookware with a metal decor, e.g. a gold rim, or food in aluminium containers if the manufacturer guarantees their microwave compatibility.
   This also applies to products made from recycled paper.
- Do not use a meat thermometer. The features of meat thermometers can cause arcing in the microwave mode, which will damage your appliance.
- Porcelain, ceramic and earthenware cookware may have cavities. These can fill with water, causing the dishware to crack. Follow the manufacturers' instructions.

## 2 Disposal

#### **Packaging**

All packaging materials (cardboard, plastic film (PE) and polystyrene (EPS))
are marked and should, if possible, be collected for recycling and disposed
of in an environmentally friendly way.

#### Disconnection

• Disconnect the appliance from the mains. With a fixed appliance, this is to be carried out by a qualified electrician!

#### Safety

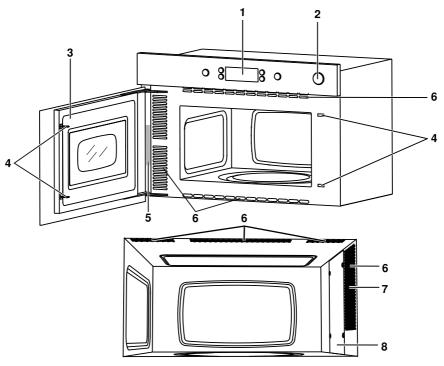
- Disable the appliance to prevent accidents caused by improper use, especially through children playing.
- Pull the plug out of the mains socket or have the appliance disconnected from the mains by an electrician. Then cut the mains cable off flush with the appliance.

#### Disposal

- The old appliance should not be discarded as worthless rubbish. If disposed of correctly, the raw materials can be recovered for recycling.
- The symbol on the identification plate warns that the appliance may not be disposed of in normal household waste.
- The appliance must be disposed of in accordance with local regulations on waste disposal. For more information on the handling, disposal and recycling of the product, please contact the local authorities, the local recycling facilities for household waste or the retailer from whom you purchased the appliance.

## 3 Appliance description

## 3.1 Construction



- 1 Operating and display elements
- 2 Door opener button
- 3 Appliance door
- 4 Safety lock
- 5 Identification plate
- 6 Ventilation slots
- **7** Illumination
- 8 Microwave inlet

## 3.2 Operating and display elements



#### **Buttons**

O Stop

**≋** Microwave

\*\* PerfectDefrost

-/+ Change duration/weight/time

♦ Start

## **Symbols**

\*\* PerfectDefrost

Meight

**≋** Microwave

연/집 Duration/weight/time

#### 3.3 Accessories

#### Turntable roller and glass turntable



Always use the turntable roller and the glass turntable, also in combination with the other accessories.



Place the turntable roller in the fitting in the floor of the cooking space.



- ► Position the glass turntable on the turntable roller so that the pegs on the base of the glass turntable engage in the corresponding recesses of the turntable drive in the floor of the cooking space. The glass turntable can turn clockwise and anti-clockwise.
- ► The glass turntable must be used with all operating modes, including when using accessories. It collects meat juices and food particles, preventing soiling of the cooking space floor.

#### Food cover



- Prevents the food from drying out.
- Prevents the cooking space from becoming soiled.
- Shortens the cooking time.

## 3.4 Acoustic signal

An acoustic signal is emitted  $3\times$  at the end of the cooking process. The signal is then repeated every minute for 10 minutes.

## 3.5 Operating modes

Microwave	Suitable for	
750 W	<ul> <li>Quickly reheating beverages, water, clear soups, stews, coffee, tea or other food with a high water content</li> </ul>	
	<ul> <li>Cooking vegetables, heating up meals         If the food contains egg or cream, select a lower power level.     </li> </ul>	
500 W	Heating up milk	
	<ul> <li>Defrosting and cooking frozen food dishes</li> </ul>	
	<ul> <li>Finishing off cooking food</li> </ul>	
350 W	Cooking delicate foods	
	<ul> <li>Melting chocolate</li> </ul>	
	<ul> <li>Cooking stews</li> </ul>	
160 W	Swelling rice and simmering stews	
	<ul> <li>Defrosting delicate foods</li> </ul>	
	<ul> <li>Softening butter and cheese</li> </ul>	

#### 3.6 Ventilation fan

The fan switches on automatically during operation. The fan can continue to run at the end of operation to cool down the electronic components. During this time, the appliance door can be opened and the food removed. The fan switches off automatically.

#### 3.7 Installation



Do not obstruct the ventilation slots at any time.

Adequate air circulation is essential for the appliance to run smoothly. Observe, therefore, the installation instructions and follow the detailed installation specifications.

The appliance may only be operated with the appropriate approved installation kit. Alternative ways of setting up or installing the appliance are not permitted. A special mounting rail is provided for installing the appliance.

The appliance can be operated at an ambient temperature of  $+10~^{\circ}\text{C}$  to  $+35~^{\circ}\text{C}$ .

## 4 Operating the appliance

## 4.1 Before using for the first time

Before operating the newly installed appliance for the first time, the following steps should be taken:

- Remove the packaging and transportation material from the cooking space.
- ► Set the time (see page 23).
- ► Clean the cooking space and the accessories.

## 4.2 Start protection

Start protection prevents an operating mode being started accidentally. If the appliance is not started within 1 minute of closing the appliance door, start protection is automatically activated.

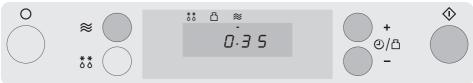
- If an attempt is made to start any operating mode, do or appears in the digital display.
- Opening the appliance door deactivates start protection.
- Close the appliance door and press the 

   button to start the appliance.

## 4.3 Microwave operation

The **≋** operating mode is for preparing and reheating food such as vegetables, fish, potatoes and meat. Most foods require turning or stirring halfway through the cooking duration.

- ► Press the **≋** button repeatedly until the desired power level appears in the digital display.
- ► Set the cooking duration using the + and buttons.
- ► Press the ♦ button to start.



#### Changing the cooking duration

- Press the button repeatedly.
  - Each touch of the button lengthens the cooking duration by 30 seconds.

#### Alternatively

- ▶ Press the + or button.
  - This lengthens or shortens the cooking duration respectively.

#### Changing the power level

▶ Press the **≋** button repeatedly until the desired power level appears.

#### Quick start

This function allows food with a high water content to be heated up quickly.

- ► Press the ♦ button.
  - The appliance starts at the 750 W power level and a cooking duration of 30 seconds.



#### 4.4 PerfectDefrost

The  $\delta\delta$  operating mode is for defrosting food such as meat, fish and poultry with a net weight of 100-2000 g.



For other foods such as bread, fruit and vegetables proceed as described in the 'Microwave' section. Select power level 160 W.

- ► Press the **\*\*** button.
- ► Set the weight using the + and buttons.
- ► Press the ♦ button to start.



Defrosting stops roughly halfway through time.

- An acoustic signal is emitted 2x.
- Lurn and Food alternate in the digital display.
- ► Open the appliance door.
- ► Turn or stir foods as appropriate.
- ► Close the appliance door and then press the � button to continue defrosting.



If the food is not turned or stirred, defrosting continues automatically after 2 minutes.

## 4.5 Interrupting

Opening the appliance door interrupts all operating modes. The settings remain for 10 minutes, allowing time to check, turn or stir the food.

## 4.6 Continuing

- ► Close the appliance door.
- ► Press the � button 1×.
  - Operation is continued.



If the  $\Phi$  button is pressed repeatedly, each touch of the button lengthens the cooking time by 30 seconds.

## 4.7 Aborting

- ► Press the O button.
- ▶ Open the appliance door and remove the food.

## 4.8 End of operation

The appliance switches off automatically when the set time is up.

- An acoustic signal is emitted 3x.
- End appears in the digital display.
- ► Press the O button.
- ► Open the appliance door and remove the food.



The fan can continue to run for a while.

## 5 Time functions

## 5.1 Setting the time

- ► Hold the O button depressed for about 3 seconds.
  - An acoustic signal is emitted.
  - The hour digits flash.



- ▶ Set the hour using the + and buttons.
- ► Press the ♦ button.
  - The minute digits flash.
- ▶ Set the minutes using the + and buttons.
- ► Press the ♦ button to confirm.
  - The time is now set and the appliance is ready for use.

#### 5.2 Timer

The timer functions like an egg timer. It triggers no operating mode. It can be used at any time and independently of all other functions.

► Press the ≋ button repeatedly until ☐ appears in the digital display.



- ► Set the duration using the + and buttons.
- ► Press the ♦ button to start.
  - When the time is up, an acoustic signal is emitted 3x.
  - End appears in the digital display.
- ► Press the O button to end.
  - The actual time appears in the digital display.

## 6 Tips on settings

### **Symbols**

**※** Operating mode

W Power level in watts

Ouration in minutes

Accessories

#### Optimal use

The recommended temperatures and accessories given in recipe books are, in part, not optimal for this appliance. The following tables show how to get the best use out of the appliance.

- ► Always place the food in the centre of the glass turntable.
- ▶ Do not use cookware made of metal only use cookware made of glass, porcelain or silicon.
- ► Cover liquid or steaming food, unless it should remain crispy.
- ► Food containing little liquid must be covered over when being heated up to prevent it drying out.
- ► Stir or turn the foods halfway through the cooking time.
- ► At the end of cooking, allow the food to stand in the cooking space for more even heating (standing time).
- ► Avoid opening the appliance door frequently.



Several small portions heat faster and more evenly than a single large portion.

Heating up	Quantity	≋	W	@	@
Milk *	2 dl	≋	750	11/2-2	
Beverages *	2 dl	≋	750	11/2-2	_
Plated meal	300 g	≋	750	2-31/2	
	550 g	≋	750	4-5	
Soup *	3-5 dl	≋	750	2-6	٥
Lasagne, baked dishes and gratins	400-500 g	≋	750	5–6	
Pasta **	200-300 g	≋	750	2-3	
Rice **	150-300 g	≋	750	11/2-3	
Vegetables	250-400 g	≋	750	1½-3	
Slices of roast meat	500 g	≋	750	5-6	

- \* When heating liquids, place a teaspoon in the vessel to prevent delayed boiling (or superboiling).
- \*\* Always add a little liquid.
- ► Allow about 2 minutes' standing time after heating up.

Defrosting	Quantity	≋	W	(2)	<b>8</b>
Small sausages *	_	≋	160	5–8	
Minced meat *	500 g	≋	160	13–18	
Joint of meat *	800 g	≋	160	18-25	
Chicken parts *	600 g	≋	160	12-20	
Fish *	400 g	≋	160	14–18	_
Vegetables, e.g. spinach *	300 g	≋	350	5	
Berries	200 g	≋	160	4-5	
Bread loaf	500 g	≋	160	10-14	
Bread roll	4	≋	160	4-5	
	à 50 g				

- \* Turn or stir halfway through time.
- ► When freezing food, make sure the portions are as flat and small as possible.
- ► Allow about 4 minutes' standing time after defrosting to ensure food is completely defrosted.

## 6 Tips on settings

Defrosting and cooking simultaneously	Quantity	≋	W	<b>e</b>	<b>@</b>
Mixed vegetables *	200 g	≋	750	3-4	
	500 g	≋	750	7–9	
Fruit compote	200-400 g	≋	750	4-7	
Lasagne	400 g	≋	750	13-17	-
Ready meal	400 g	≋	750	6-8	

- \* Stir halfway through time.
- ► For frozen ready meals, follow the manufacturer's recommendations.

Cooking	Quantity	≋	W	<b>©</b>	<b>@</b>
Fillet of fish	400-500 g	≋	750	3-9	
Fresh vegetables, chopped	200 g	≋	750	4-5	
	500 g	≋	750	9–10	
Broccoli	300-500 g	≋	500	8–12	
Cauliflower	300-500 g	≋	500	8–12	
Carrots	300-400 g	≋	750	7–12	
Tomatoes *	400 g	≋	750	2-3	

<sup>\*</sup> Prick with a fork before cooking. Turn halfway through time.

Popcorn	Quantity	<b>*</b>	W	(9)	<b>@</b>
Popcorn *	100 g	≋	750	2–3	_

<sup>\*</sup> Follow the manufacturer's recommendations.

## 7 Care and maintenance



Allow the appliance and accessories to cool down before cleaning. The appliance may not be used if the appliance door or the safety lock is damaged. Inspect these parts regularly.

Do not use abrasive cleaning agents or cleaning aids such as steel wool, knives, glass scrapers, razor blades, etc. to clean the door glass. Scratches on the door glass could cause a breakage. Do not use abrasive, caustic cleaning agents or stainless steel cleaner. Do not use abrasive scouring pads, wire wool, etc., as such products will damage the surfaces.

## 7.1 Cleaning the exterior

- ► Remove any soiling or excess cleaning solution immediately.
- Clean the surfaces with a soft cloth dampened with water and a little washing-up liquid for metallic surfaces rub in the direction of the original polish lines.
- ► Wipe dry with a soft cloth.

## 7.2 Cleaning the appliance door



Under no circumstances may the appliance door be removed, otherwise the protection against leaking microwaves is no longer guaranteed.

Do not use abrasive cleaning agents or cleaning aids such as steel wool, knives, glass scrapers, razor blades, etc. to clean the door glass. Scratches on the door glass could cause a breakage.

- Clean the appliance door with a soft cloth dampened with water and a little washing-up liquid.
- ► Wipe dry with a soft cloth.



Remove cleaning products from the door seal and trim kit immediately.

Risk of damage to plastic. Protection from leaking microwaves is not guaranteed if the seals are damaged.

## 7.3 Cleaning the cooking space



Always replace the turntable roller and glass turntable after cleaning. Do not use oven cleaner or any other abrasive cleaning agents. Do not use scouring pads, wire wool, etc., as such products will damage the surface.

- ► Take all accessories out of the cooking space before cleaning.
- ► Clean the cooking space regularly, especially when food has been spilt. Immediately clean away grease splashes or food residue.
- ► Remove any soiling from the cooking space while still warm to the touch using a soft cloth dampened with water and a little washing-up liquid. Wipe dry with a soft cloth.
- ► For stubborn dirt deposits heat up a glass of water at maximum microwave power level for 2–3 minutes. The steam that is produced will soften the soiling.
- ► To eliminate unpleasant odours, heat up a glass of water with lemon juice for 2–3 minutes at maximum microwave power level.

## 7.4 Cleaning the accessories



Allow the glass turntable to cool down before cleaning.

All accessory parts can be cleaned in the dishwasher.

## 7.5 Replacing the light bulb

For safety reasons, our Customer Services must be contacted in the case of a defective light bulb.

## 8 Trouble-shooting

#### 8.1 What to do if ...

This section lists faults that can be solved simply by following the instructions given. If another fault is displayed or the fault cannot be remedied, please call Customer Services.



# Before calling Customer Services, please note down the error message in full as well as the serial number (FN) of your appliance.

The serial number can be found on the identification plate.

- ► Open the appliance door.
  - The identification plate is located on the left-side panel.

## ... the appliance is not working

Possible cause	Solution
A household fuse or circuit breaker has tripped.	<ul><li>Change the fuse.</li><li>Reset the circuit breaker.</li></ul>
The fuse or circuit breaker keeps blowing.	► Call Customer Services.
An interruption in the mains power supply.	► Check the power supply.
The appliance is faulty.	► Call Customer Services.

## ... the appliance was switched on without any food in it

Possible cause	Solution
	The appliance will be undamaged if only switched on for a short time.
	► Do not switch appliance on without any food in it.

## ... a scratching noise can be heard when the appliance is switched on

P	ossible cause	Solution
•	Cooking space floor and turntable roller are soiled.	Clean the floor of the cooking space and the turntable roller regularly.

## ... the appliance is causing interference with television or radio reception

Possible cause	Solution
<ul> <li>Appliance is not defective.         When in use, it can cause         interference with television         or radio reception. This is         a similar kind of interference to that caused by         small electrical appliances         (mixers, vacuum cleaners, etc.).</li> </ul>	

## ... hot air flows out of the appliance during microwave operation

Possible cause	Solution
Normal functional state.     The heat emitted by the food warms the air in the cooking space. This is then discharged to the outside. The heated air contains no microwaves.	► Ventilation slots must be kept unobstructed.

## ... the appliance switches off prematurely

Possible cause	Solution	
Appliance is overheated.	► Check ventilation slots. These must be freely accessible.	
<ul> <li>Ventilation slots are obstructed.</li> </ul>	► Remove any obstructions from the ventilation slots.	
	► Wait for the appliance to cool down.	
	► Restart the appliance.	
	► If the appliance still switches off prematurely, contact Customer Services.	

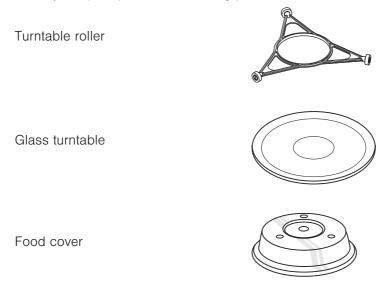
## 8.2 After a power failure

After a power failure, 12:00 flashes in the display.

► Setting the time (see page 23).

## 9 Accessories and spare parts

Please give model number of the appliance and exact description of the accessory or spare part when ordering parts.



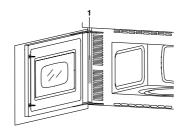
## 10 Technical data

#### **External dimensions**

► See installation instructions

#### **Electrical connection**

► See identification plate 1



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## 12 Service & Support



The «Troubleshooting» chapter provides valuable information for dealing with minor operating faults. This saves you the time, effort and potential cost of having to call out a service technician.

Information on the V-ZUG warranty can be found at www.vzug.com →Service →Warranty information. Please read this information carefully.

Please register your V-ZUG appliance online immediately at www.vzug.com →Service →Warranty registration. This will allow you to take advantage of the best possible support in the event of an fault in the appliance during the warranty period. You will require the serial number (FN) and appliance designation to complete the registration process. This information can be found on the identification plate for your appliance.

My appliance information:

FN:	Appliance:	
-----	------------	--

Always have this appliance information to hand when you contact V-ZUG. Thank you.

- ► Open the appliance door.
  - The identification plate is located on the left-side panel.

## Your repair order

At www.vzug.com →Service→Service number you will find the telephone number of your nearest V-ZUG service centre.

## Technical questions, accessories, warranty extensions

V-ZUG is happy to help you with any general administrative or technical queries, to take your orders for accessories and spare parts and to inform you about our progressive service agreements.

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