

Operating instructions

Adora TL WP

Tumble dryer

Thank you for choosing to buy one of our products. Your appliance is made to high standards and is easy to use. Nevertheless, please take the time to read these operating instructions in order to familiarise yourself with the appliance and get the best use out of it.

Please follow the safety precautions.

Modifications

Text, diagrams and data correspond to the technical standard of the appliance at the time these operating instructions went to press. The right to make technical modifications for the purpose of the further development of the appliance is reserved.

Validity

The product family (model number) corresponds to the first alphanumeric on the identification plate. These operating instructions apply to:

Model	Type	Product range
Adora TL WP	WT-ATLWP	12001

Variations depending on the model are noted in the text.

Contents

1	Safety precautions	5
1.1	Symbols used.....	5
1.2	General safety precautions.....	6
1.3	Appliance-specific safety precautions.....	7
1.4	Instructions for use.....	8
2	Disposal	11
3	Using for the first time	12
3.1	Note	12
3.2	Function description	12
3.3	Starting the function test.....	13
3.4	Where is the identification plate?	13
4	Appliance description	14
4.1	Appliance overview.....	14
4.2	Appliance construction	15
4.3	Operating and display elements	16
5	Programme overview	18
5.1	Programme sequence for the automatic programmes	18
5.2	Automatic programmes	19
5.3	Fabric types.....	20
5.4	Additional functions	22
6	User settings	23
6.1	Adjusting user settings.....	23
6.2	Childproof lock	25
6.3	Level of dryness	26
6.4	ReversePlus	27
7	Drying	28
7.1	Preparing the appliance.....	28
7.2	Loading the appliance.....	28
7.3	Selecting a programme	29
7.4	Changing selection	32
7.5	Interrupting a programme.....	33
7.6	Aborting a programme before time.....	33
7.7	Programme selection with childproof lock activated	34
7.8	End of programme	36
8	Care and maintenance	37
8.1	Cleaning intervals.....	37

8.2	Error message A9, Clean filter and mats.....	38
8.3	Build-up of fluff.....	38
8.4	Cleaning the door filter.....	39
8.5	Basic cleaning of the door filter including mat.....	39
8.6	Cleaning the front mat.....	41
8.7	Moisture sensor.....	42
9	Trouble-shooting	43
9.1	What to do if	43
10	Drying tips	50
10.1	Fabric care symbols.....	50
10.2	General tips.....	50
10.3	Energy-saving tips.....	51
11	Spare parts	52
12	Technical data	53
12.1	Consumption values.....	54
12.2	Note for testing institutes.....	56
13	Index	57
14	Service & Support	59

1 Safety precautions

1.1 Symbols used



Denotes important safety precautions.

Failure to observe said precautions can result in injury or in damage to the appliance or fittings!



Information and precautions that should be observed.



Information on disposal



Information about the operating instructions

- ▶ Indicates step-by-step instructions.
 - Describes how the appliance reacts to the steps taken.
- Indicates a list.

1.2 General safety precautions



- Read the operating instructions before using the appliance for the first time!



- This appliance can be used by children aged 8 and above and by persons with reduced physical, sensory or mental capabilities, or lack of experience and/or knowledge, provided they are supervised or have been instructed on the safe use of the appliance and have understood the hazards involved. Children shall not play with the appliance. Cleaning and user maintenance shall not be undertaken by children without supervision.
- If an appliance is not equipped with a mains cable and a plug or other means for disconnecting from the mains with a contact opening on each pole complying with the conditions of overvoltage category III for full isolation, an isolating device must be incorporated into the permanently installed electrical installation in accordance with the installation regulations.
- If the mains cable of this appliance is damaged, it must be replaced by the manufacturer or its Customer Services or a similarly qualified person in order to avoid hazard.

1.3 Appliance-specific safety precautions



- Children under 3 years of age must be kept away from the appliance unless they are constantly supervised.
- The appliance has a maximum dry load capacity of 7 kg.
- This appliance is only suitable for drying textiles which have been washed in water.
- The appliance is only to be used with the recommended vaporizing medium. The use of other substances may give rise to a toxic or fire risk.
- The appliance has hot surfaces to evaporate active components. These surfaces should not be touched during use.
- The tumble dryer may not be used if industrial chemicals were used for cleaning.
- Clean the fluff filters regularly.
- Do not allow fluff to build up around the tumble dryer.
- Do not dry unwashed items in the tumble dryer.
- Textiles that have been cleaned, treated or soaked with flammable chemicals, detergents or solvents (such as white spirit, alcohol, stain remover, oil, turpentine, acetone, paint, wax, etc.) are a fire and explosion hazard! Wash materials containing such substances first by hand with water or allow the solvent to evaporate completely.
- Items such as foam rubber (latex foam), shower caps, water-proof textiles, rubber backed articles and clothes or pillows fitted with foam rubber pads should not be dried in the tumble dryer.
- Do not use a fabric conditioner or other fabric care solutions in the wash. Otherwise pay attention to the manufacturer's instructions.

- Remove objects such as lighters and matches and the like.
- Never stop a tumble dryer before the end of the drying cycle unless all items are quickly removed and spread out so that the heat is dissipated.
- If the appliance is installed on a carpeted floor ensure that any ventilation openings on the base of the appliance are not obstructed.
- If the appliance is installed in a housing, the ventilation openings are to be kept free of obstruction.
- Exhaust air must not be discharged into a flue which is used for exhausting fumes from appliances burning gas or other fuels.
- Do not install the appliance behind a door that locks, a sliding door or a door with a hinge that lies opposite the hinge of the appliance.

1.4 Instructions for use

Before using for the first time

- The appliance must be installed and connected to the electricity supply in accordance with the separate installation instructions. Have a qualified fitter/ electrician carry out the necessary work.
- Ensure access to the place of disconnection (e.g. socket outlet, wall switch, fuse) and the water tap.

Correct use

- The appliance is only suitable for drying home textiles. It is designed for use in the home and for the above-mentioned purpose only. No liability is assumed for any damage caused by improper or incorrect use.

1 Safety precautions

- Any repairs, modifications or manipulations to the appliance, especially any electrically live parts, may only be carried out by the manufacturer, its Customer Services or a similarly qualified person. Repairs if carried out incorrectly could cause serious injury or damage to the appliance and fittings as well as affect the functioning of the appliance. If the appliance is not working properly or in case of a repair order, follow the instructions given in the 'Repair service' section. If necessary, please contact our Customer Services.
- Use original spare parts only.
- Before closing the appliance door and starting a programme, ensure that there are no foreign objects or pets in the drum.

Note on use

- If the appliance is not operating properly, disconnect it from the power supply immediately.
- To protect your washing, follow the fabric care symbols and the hints and advice in the 'Drying tips' section.
- Do not use a fabric conditioner or other fabric care solutions in the wash. Otherwise pay attention to the manufacturer's instructions.
- Do not operate the appliance without a door filter or with a damaged door filter. Fluff can destroy the appliance!

Caution: Burns hazard!

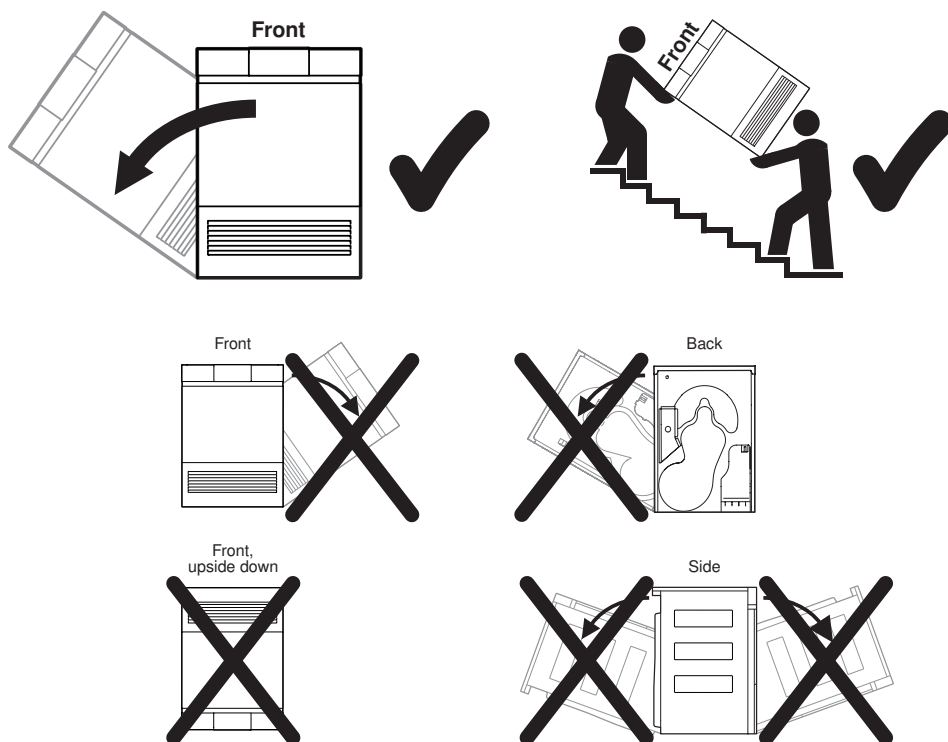
- Do not dry fabrics that contain traces of hair spray, hair gel, nail varnish remover or other similar substances. Danger of gas build-up!

Caution: Risk to life!

- Packaging material, e.g. plastic film and polystyrene, can be dangerous for children. Danger of suffocation! Keep packaging material away from children.

How to avoid damaging the appliance

- Transport the appliance in an upright position only! Transporting it in any other position will result in damage to the appliance! When carried carefully without being shaken, the appliance may be tilted a maximum of 90° to the left (viewed from the front).



- Close the appliance door carefully.
- When cleaning the appliance make sure no water gets inside it. Use a moderately damp cloth. Do not spray the outside or the inside of the appliance with water. If water gets inside the appliance, it will cause damage.

2 Disposal

Packaging

- All packaging materials (cardboard, plastic film (PE) and polystyrene (EPS)) are marked and should, if possible, be collected for recycling and disposed of in an environmentally friendly way.


Disconnection

- Disconnect the appliance from the mains. With a fixed appliance, this is to be carried out by a qualified electrician!

Safety

- Disable the appliance to prevent accidents caused by improper use, especially through children playing.
- Pull the plug out of the mains socket or have the appliance disconnected from the mains by an electrician. Then cut the mains cable off flush with the appliance.
- Remove or disable the lock on the appliance door.

Disposal

- The old appliance should not be discarded as worthless rubbish. If disposed of correctly, the raw materials can be recovered for recycling.
-  The symbol on the identification plate warns that the appliance may not be disposed of in normal household waste.
- The appliance must be disposed of in accordance with local regulations on waste disposal. For more information on the handling, disposal and recycling of the product, please contact the local authorities, the local recycling facilities for household waste or the retailer from whom you purchased the appliance.

Note on heat pump

This appliance is CFC-free (the cold circuit contains R134a).

3 Using for the first time

3.1 Note



The appliance can only be operated **after standing in the normal operating position for about 2 hours.**

The appliance must be installed and connected to the electricity supply in accordance with the separate installation instructions. Have a qualified fitter/electrician carry out the necessary work.

3.2 Function description




The function test must not be confused with the definitive initial use. See installation instructions: TL WP J12001 or TS WP/TSL WP J12002.


When the appliance is connected to the power supply for the first time, it is possible to select a function test. The purpose of the function test is to check the installation. It takes about 3 minutes. The function test can be selected immediately after installation. The heat pump is not started during the function test. Before the definitive initial start-up of the appliance, it must stand in the normal operating position for around 2 hours, otherwise the heat pump could become damaged.





The function test cannot be aborted by interrupting the power supply. Once the function test has been run or aborted, it can no longer be selected and the appliance enters the normal selection mode.


3.3 Starting the function test

- ▶ Connect the appliance to the mains and wait for **t E S T** to appear in the display.
- ▶ Use the  button to start the function test.
The function test can be interrupted in two ways:
 - ▶ Open the appliance door .
 - **t E S T** flashes in the display.


The indicator light for the  button flashes after closing the appliance door.
Or:

- ▶ Press the  button.
 - The indicator light for the  button flashes.

Continuing the function test:

- ▶ Press the  button.
 - The duration remaining appears in the display, e. g. **t 01**.

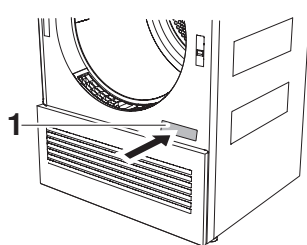
Aborting the function test:

- ▶ Pressing the  button aborts the function test and all displays go out.
- End of function test:

All the displays go out when the function test has finished.

3.4 Where is the identification plate?

1 Identification plate with serial number (FN)



Note down the serial number (FN) of your appliance on the back page of these operating instructions.

4 Appliance description

4.1 Appliance overview

The appliance operates with a closed air circuit. Moisture is extracted from the air with the help of a heat pump and then the air is reheated. Recovering heat in this way sharply reduces energy consumption.

Thanks to the heat pump, the appliance dries at lower temperatures.

All the programmes are therefore gentler on your laundry. The condensate water collected is discharged through an outlet at the rear into the drainage system.

As a general rule, rooms containing a heat pump dryer must be ventilated as these produce some humidity. If the room is kept closed, it should be aired occasionally (either by opening the door to the room or a window) between several consecutive drying programmes.

- Load capacity: 7 kg dry washing
- 4 automatic programmes
- Timed drying
- Programmes for various fabrics:
 - Airing
 - Shirts
 - Outdoor garments
 - Denim
 - Baby garments
 - Thick/thin down filling
 - Basket programme*

* The basket can be ordered as an accessory.

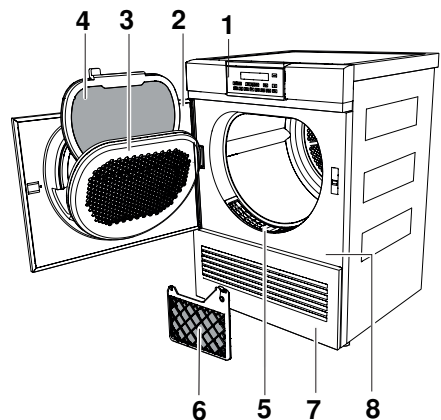
- Additional functions:
 - Easy care
 - Delayed start
- Crease guard at end of programme
- Digital display
- Childproof lock
- Electric door opener
- Automatic energy-saving stand-by

4.2 Appliance construction

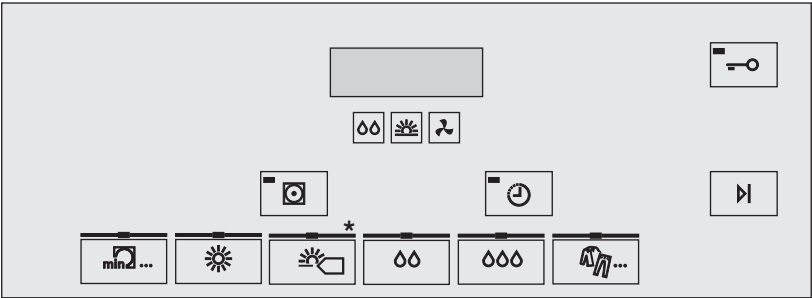


The appliance door can be set to open to the left or to the right. Our Customer Services can make the necessary adjustments to the appliance.

- 1 Operating and display elements (pivoting operating panel)
- 2 Appliance door
- 3 Cover for door filter
- 4 Door filter with mat
- 5 Front grille
- 6 Front mat
- 7 Ventilation grille
- 8 Identification plate / serial number (FN)



4.3 Operating and display elements






* Depending on the serial number (FN)

Display elements







8888 display (digital display) for:

- Programme duration
- Programme duration remaining
- Delayed start
- Hints and trouble-shooting

Level of dryness display

- Iron dry 
- Normal dry 
- Cooling down/Airing 

Automatic programmes

	Extra dry		Iron dry		Fabric types
	Normal dry*		Damp		
	Normal dry / standard programme*				

Additional programme



Timed drying

Additional functions



Easy care



End of programme



Delayed start



Door opener

Indicator lights

The buttons for the automatic programmes, the additional programme and the additional functions are equipped with an indicator light.



Indicator light flashes

Programme or function can be selected.



Indicator light is illuminated

Programme or function is active.



Indicator light is dark

Programme or function is switched off.

5 Programme overview

5.1 Programme sequence for the automatic programmes

The drying programme has 3 phases:

Drying

The washing is tumble dried until it reaches the set level of dryness. The drying programme is monitored by a moisture sensor. As soon as the required level of dryness is reached, the «Cooling down/Airing» phase starts.

Cooling down/Airing


The washing is cooled down to a temperature at which the risk of creasing is minimized.

This phase lasts between 1–10 minutes. Afterwards the washing can be unloaded.

«Crease guard» starts if the appliance is not unloaded.

Crease guard

The dried washing is moved at frequent intervals to prevent creasing.

If the additional «Ultra care» function has been selected, «Crease guard» runs 90 minutes; with all other programmes it runs 30 minutes. «Crease guard» can be stopped at any time by opening the appliance door or by pressing the  button.

5.2 Automatic programmes



To select the right programme, follow the fabric care symbols on the labels of the wash items, e.g. .



Extra dry

1–7 kg

For thick, multi-layered fabrics and mixed loads.

Not suitable for knitted or woven articles such as T-shirts and underwear as they could shrink.



Normal dry / standard programme*

1–7 kg

or*



For similar items of washing (e.g. t-shirts or underwear). The most efficient programme for drying normal wet cotton laundry.

* Depending on the serial number (FN)



Iron dry

1–7 kg

For items that are to be ironed.



Damp

1–7 kg

For items that are to be pressed in a mangle (e.g. table linen).




Timed drying

1–7 kg

For drying off textiles. Also for drying suitable sleeping bags and quilts, and any individual items of washing.

5.3 Fabric types



Use the  button to select one of the following fabric types.

P1	Airing	1–1.5 kg
	For refreshing or airing little-worn garments.	
P2	Shirts	1–7 items
	Fabrics are gently dried to «cupboard dry».	
P3	Outdoor garments	1–3 kg
	Leisure- and sportswear (sympatex, goretex, ...) are dried gently.	
P4	Denim	1–4 kg
	Denim fabrics are dried to «cupboard dry». Follow the fabric care labels as denim material can shrink.	
P5	Baby garments	1–7 kg
	Baby garments are gently dried to «cupboard dry». The washing is dried hygienically through an extended drying phase.	

P6	Thin down filling	1–2 kg
----	--------------------------	--------

For light-weight down textiles (e.g. thin duvets and jackets).
Optimum wash load: 1 item

P7	Thick down filling	1–2 kg
----	---------------------------	--------

For bulky down textiles (e.g. pillows, jackets and thick duvets).
If recommended, tennis balls can be used for fluffing up the down during drying.
Optimum wash load: 1 item

P8	Basket programme	
----	-------------------------	--

For drying clean canvas shoes/trainers and small items such as gloves, hats and soft toys in the basket*.

* The basket can be ordered as an accessory.



Always use the basket with the basket programme. This programme is not suitable for leather or synthetic leather shoes.

5.4 Additional functions



Easy care

Gentle drying for mixed fabrics (e.g. shirts, pullovers and T-shirts).
The level of dryness is reduced.

Optimum wash load: 1–2.5 kg



Delayed start

Take advantage of cheap-rate electricity (setting range of up to 24 hours).







During shut-off periods – determined by the local electricity supplier – the delayed start time is extended by the length of time the electricity is shut off. This is not shown in the display.

6 User settings

6.1 Adjusting user settings

Providing no programme is running and no error message is displayed, the user settings can be changed with the appliance door open or closed. The procedure is generally the same for all settings.

Changing user settings

- ▶ Hold the  button depressed for 5 seconds.
 - In the display appears: .
- ▶ Press the  button repeatedly until the required setting appears in the display, e.g.:  for childproof lock OFF.
- ▶ To change, press the  button.
 - In the display appears  for childproof lock ON.
 - The setting is taken over automatically and must not be confirmed.

Exiting user settings

- ▶ Press the  button repeatedly until the display goes out.

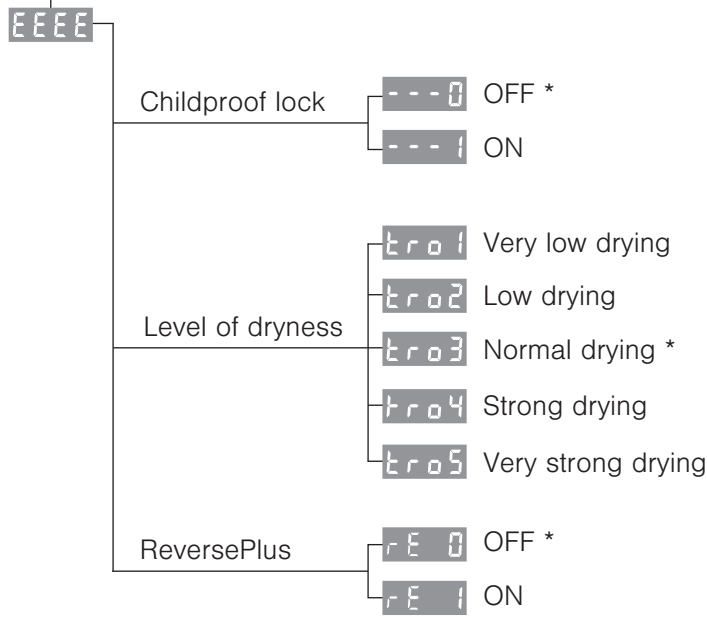


If no button is pressed within the next 20 seconds, user settings is exited and the display goes out.

Possible user settings

The following diagram gives an overview of the possible user settings.

Hold the  button depressed for 5 seconds










* Factory setting

6.2 Childproof lock

Childproof lock

The childproof lock prevents a programme from being started accidentally. When the childproof lock is activated, a programme can only be started by pressing two buttons simultaneously.

- ▶ Hold the  button depressed for 5 seconds.
 - In the display appears: .
- ▶ Press the  button 1x until the current setting appears in the display, e.g.:
 for childproof lock OFF.
- ▶ To change, press the  button.
 - In the display appears  for childproof lock ON.
 - The setting is taken over automatically and must not be confirmed.
- ▶ Press the  button repeatedly until the display goes out.








6.3 Level of dryness

The appliance is designed to provide the most energy-efficient drying. The moisture sensor continually monitors the level of dryness of the washing. If the washing is not being dried sufficiently – or being overdried – the level of dryness can be reset.








Changing the level of dryness alters the level of dryness setting of all the programmes. Care should be taken when increasing the level of dryness as overdrying can weaken fabrics.

Changing the level of dryness

- ▶ Hold the  button depressed for 5 seconds.
 - In the display appears: 
- ▶ Press the  button 2x until the current level of dryness appears in the display, e.g.: 
- ▶ Press the  button repeatedly until the required setting appears in the display, e.g.: 
- ▶ Press the  button repeatedly until the display goes out.

Levels of dryness








- | | |
|--|---------------------------------|
|  | Very low drying |
|  | Low drying |
|  | Normal drying (factory setting) |
|  | Strong drying |
|  | Very strong drying |

6.4 ReversePlus

By reversing the main direction of spin of the drum, the washing dries more evenly and is less likely to get tangled.

Particularly suitable for drying large items of washing, e.g. bedding.

Switching ReversePlus on/off

- ▶ Hold the  button depressed for 5 seconds.
 - In the display appears: .
- ▶ Press the  button 3x until the current setting appears in the display, e.g.:  for ReversePlus OFF.
- ▶ To change, press the  button .
 - In the display appears:  for ReversePlus ON.
 - The setting is taken over automatically and must not be confirmed.
- ▶ Press the  button repeatedly until the display goes out.

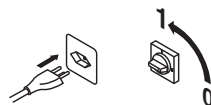
7 Drying

7.1 Preparing the appliance



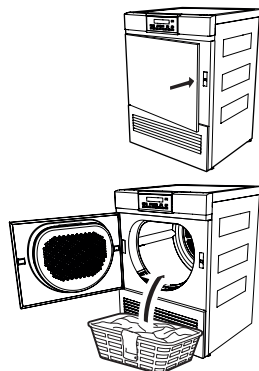
After the appliance is transported or re-sited, it must be left to stand in the normal operating position for around 2 hours. Failure to do this can result in damage to the appliance.

- Plug the appliance in at the mains or turn the wall switch on.



7.2 Loading the appliance

- Open the appliance door (press at the edge of door in the area marked by dots) or press the button.
- Loosely load wet washing items one by one into the appliance.
 - See 'Programme overview' for maximum load capacity.
 - Ideally, fill the drum $\frac{1}{2}$ full.
 - Large blankets, in particular, need plenty of room to tumble.
- Close the appliance door (pushing firmly to).



When closing the appliance door, check that no items of washing are trapped.

- The indicator lights for the programme buttons flash.

A programme can now be selected.

If no programme selection is made within 20 seconds, all the displays go out. However, it is still possible to make a programme selection.

7.3 Selecting a programme

«Press and go»

An automatic programme can be selected with the press of a single button. All the necessary settings for the programme are provided automatically. Additional functions can be selected or deselected by pressing the corresponding button.

If no other button is pressed within the next 20 seconds, the programme selected starts automatically.



Use the 'Programme overview' to determine which programme is the most suitable for your washing.

Duration remaining indicator

During programme selection, the expected duration of a programme is shown. This corresponds to a load containing similar wash items with a defined weight.

Load determination occurs after the programme start:

- The maximum programme duration **1h40** appears and the letter «h» flashes for about 1 minute.
- The expected duration remaining is calculated and then displayed.

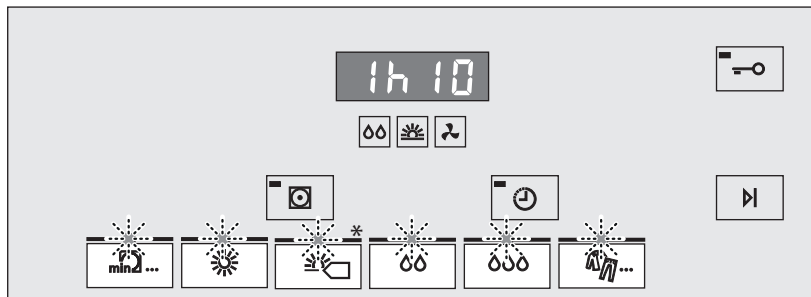


Depending on fabric type, the actual running time may differ from the duration shown. The duration remaining shown – especially towards the end of the programme – can freeze for several minutes. During this period, the letter «h» flashes and the duration remaining is recalculated.



- The letter «h» flashes again: the duration remaining is recalculated and then displayed **0h12**.

Selecting an automatic programme

- Close the appliance door.
 - The indicator lights for the programme buttons and the additional programme flash.



* Depending on the serial number (FN)

- E.g.: Press the  button until the required fabric type programme, such as , is shown in the display for 3 seconds.
 - The maximum duration (hours/minutes) is shown. The expected programme duration appears after load determination (around 1 minute).
 - The indicator lights for the additional functions that may be selected flash for 20 seconds.

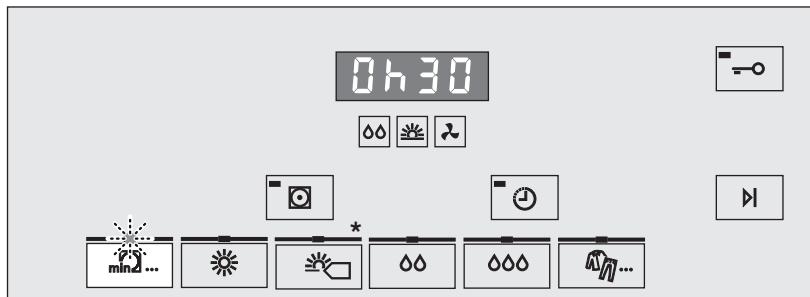


A new programme can be selected during this time. All additional functions selected are cleared and must be reselected.


If no other button is pressed within the next 20 seconds, the programme selected starts automatically.

Selecting timed drying

- Close the appliance door.
 - The indicator lights for the programme buttons and the additional programme flash.



* Depending on the serial number (FN)

- Press the  button.
- Press repeatedly to select the desired duration, i.e. 10, 20, 30, 40, 50, 60, 90, 120 or 150 minutes.
 - The duration selected appears in the display.
 - The indicator lights for the additional functions that may be selected flash for 20 seconds.

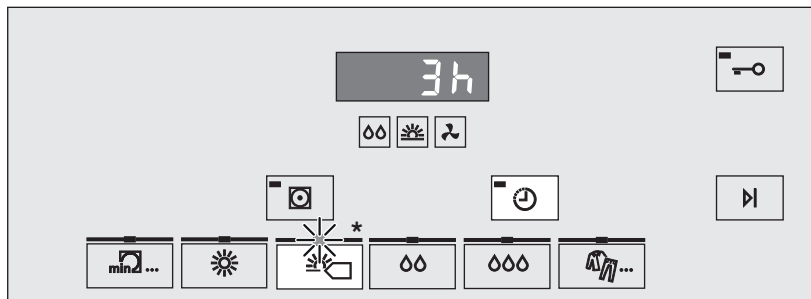


The duration selected always includes a 10-minute «Cool down/Air-ing» phase.


Selecting easy care

- Press the  button while the indicator light is flashing.

Selecting a delayed start




* Depending on the serial number (FN)

- Immediately after programme selection, hold the  button depressed or press repeatedly until the required delayed start duration (max. 24 hours) appears in the display.

- The display goes dark.
- When the set duration is up, the programme selected starts automatically.



Washing can be added at any time.

The time remaining to the delayed start can be shortened in hourly steps to zero by repeatedly pressing the  button.

7.4 Changing selection

During programme selection

- Press a programme button again.
- All selected settings are cleared.



Once a programme has started, it is no longer possible to change it. The programme must be aborted.

7.5 Interrupting a programme

A running programme can be interrupted at any time to add or remove an item of washing before time.



After the appliance door is closed, the heat pump waits 5 minutes before starting again and the programme duration is correspondingly lengthened.

- ▶ Open the appliance door.
 - The indicator light for the programme selected illuminates.
 - The programme name and time remaining or delayed start period flash in the display.
- ▶ Close the appliance door (pushing firmly to).
 - The indicator light for the programme selected flashes.
- ▶ Press the flashing programme button.
 - The programme continues.


7.6 Aborting a programme before time

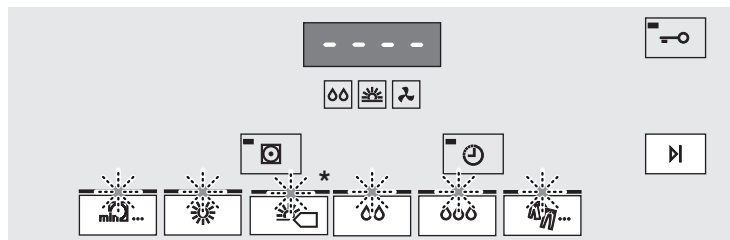
- ▶ Press the  button.
 - The programme is aborted and all settings are cleared.

7.7 Programme selection with childproof lock activated


How to switch the childproof lock on/off is described in 'User settings'.

► Close the appliance door.

- In the display appears: .
- The indicator lights for the programme buttons flash.



* Depending on the serial number (FN)

► Hold the desired programme button depressed and at the same time press the  button.

- The indicator light for the additional function flashes.




The appliance can now be operated without regard to the childproof lock until the programme starts.

Interrupting a programme through opening the appliance door

► Open the appliance door.


- The programme running is interrupted.

► Close the appliance door.

► Hold the active programme button – the indicator light flashes – depressed and at the same time press the  button.


- The programme is resumed.

Aborting a programme through opening the appliance door



- ▶ Open the appliance door.
 - The programme running is interrupted.
- ▶ Hold the active programme button – the indicator light flashes – depressed and at the same time press the  button.
 - The programme is aborted.

Aborting a programme through button selection

With the appliance door closed, carry out the following step:


- ▶ Hold the active programme button – the indicator light illuminates – depressed and at the same time press the  button.
 - The programme is aborted.

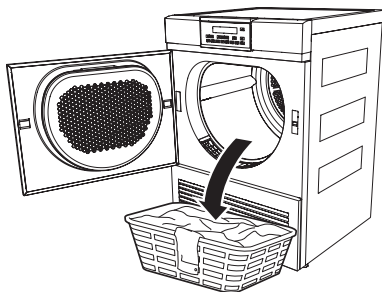
7.8 End of programme

- In the display appears: 
- The indicator light for the programme that has finished illuminates and the  button flashes.

«Crease guard» starts if the appliance is not unloaded straightaway. When it has finished, all displays go out.

Unloading the washing

- ▶ Open the appliance door or press the  button.
 - All displays go out.
- ▶ Unload the washing.
- ▶ Clean the door filter.
- ▶ Close the appliance door.



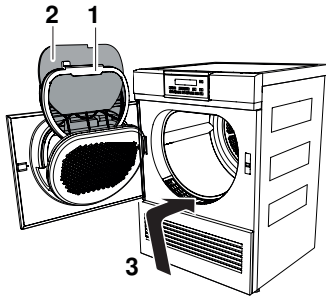
If the appliance door is opened during the «Cool down» phase, the programme is aborted and all displays go out.

At the end of the wash day

- ▶ Clean the door filter.
- ▶ Close the appliance door.

8 Care and maintenance

8.1 Cleaning intervals



Pos.	Appliance part	Cleaning interval	Clean
1	Door filter	Each time after the drying programme	Remove any fluff.
		Whenever there is a heavier build-up of deposits	Using an abrasive liquid cleaning agent and a sponge, rinse with water and allow to drip dry; use cleaning vinegar to soften hard water.
2	Door mat	As required *	Remove any fluff/wash at 40 °C.
3	Front mat	Annually	Check front mat and air duct and clean as required
	Exterior of appliance	Occasionally	Clean with a damp cloth and wipe dry.

* A coating of fluff can build up more or less quickly depending on the type of wash and the size of load.



Do not clean the door mat with a vacuum cleaner.

This could damage the door mat.

8.2 Error message A9, Clean filter and mats



A thick coating of fluff results in a reduced process air flow, which can impair the drying process and trigger the «A9 Clean filter and mats» error message.

Check and, if necessary, clean the following parts in the appliance:

- Door filter
- Door mat
- Front mat



If the error message still appears after cleaning the filter and mats, remove the front mat and clean carefully using a vacuum cleaner. See section 8.6 on 'Cleaning the front mat'.

8.3 Build-up of fluff

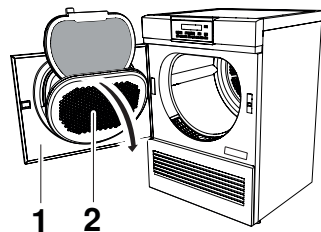
Fluff is made up of fine textile fibres that largely come from the manufacturing process, from wear and tear during use and from items being washed. Fluff is not caused by excessive strain on the washing in the appliance. Even when washing is hung out to dry on a washing line, fluff is shed when the washing is shaken out or ironed.

Fluff sticks to washing when it is wet. The fluff is released during tumble drying and gets trapped in the door filter. Fluff therefore builds up in the filter – sometimes more, sometimes less depending on the type of washing.

8.4 Cleaning the door filter

each time after tumble drying

- ▶ Open the appliance door **1**.
- ▶ Open the cover for door filter **2**.
- ▶ Remove any fluff.
- ▶ Close the cover for door filter **2** again.



The appliance will not start without the door filter in place.

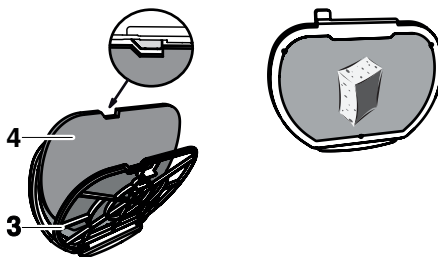
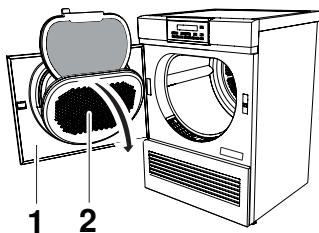
8.5 Basic cleaning of the door filter including mat



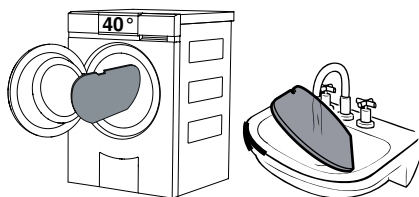
Do not clean the door mat **4** with a vacuum cleaner.

This could damage the door mat.

If required



- ▶ Open the appliance door **1**.
- ▶ Open the cover for the door filter **2**.
- ▶ Take out the door filter **3**, open and remove the filter mat **4**.
- ▶ Hold the door filter **3** up to the light to detect deposits. Wash the door filter **3** to clean off heavier deposits.
 - Clean with an abrasive liquid cleaning agent (immerse if necessary) and a sponge; use cleaning vinegar with hard water.
 - Clean the filter mat under running water and squeeze out the water.
 - Wash on a 40 °C wash programme to clean off heavier deposits.
- ▶ Put back the filter mat **4** correctly.
- ▶ Put back the door filter **3**. Ensure it is positioned correctly.



The appliance will not start without the door filter in place.

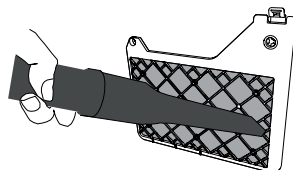
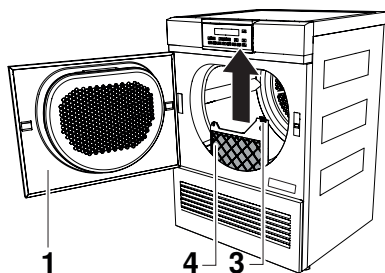
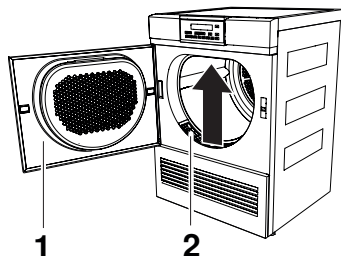
8.6 Cleaning the front mat



If the «A9 Clean filter and mats» error message still appears after the filter and the mats have been cleaned, clean the front filter mat in front of the heat pump very carefully using a vacuum cleaner.

Clean the front mat if necessary

- ▶ Open the appliance door **1**.
- ▶ Remove the front grille **2**.
- ▶ Press the lug **3** down slightly to release and remove the front mat **4**.
- ▶ Clean the front mat **4** carefully using a vacuum cleaner with the crevice tool attachment.
- ▶ Check the air duct in front of the front mat **4** and clean it with a vacuum cleaner or moist cloth if required.
- ▶ Put back the front mat **4** and engage. Ensure it is positioned correctly.
- ▶ Put back the front grille **2**.



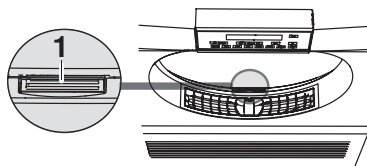
The appliance will not start without the front mat being correctly in place.

8.7 Moisture sensor

The moisture sensor **1** detects the level of moisture remaining in the washing. If the moisture sensor is dirty, it may produce false readings.

The moisture sensor **1** must be cleaned if **A 3** appears in the display.

- ▶ Open the appliance door.
- ▶ Remove any fluff or foreign objects on the moisture sensor **1**. If necessary, clean with a damp cloth and then wipe dry.



9 Trouble-shooting

This section lists faults that can be solved simply by following the instructions given. If another fault is displayed or the fault cannot be remedied, please call Customer Services.




Before calling Customer Services, please note down the error message in full.

9.1 What to do if ...


... in the display appears



Possible cause	Solution
<ul style="list-style-type: none">• Drain hose is blocked, kinked or defective.• The pumping height of the drain hose is too high (<1.2 m).• The appliance is connected to a concealed double drain trap.	<ul style="list-style-type: none">▶ Check the part of the drain hose that is not housed in the appliance.▶ Resolve the problem.▶ Cancel the error message by pressing the  button.▶ Start the programme.▶ If the error appears again, note down the error message in full and the serial number (FN) and then turn off the power supply.▶ Call Customer Services.


... in the display appears



Possible cause	Solution
<ul style="list-style-type: none"> Moisture sensor is dirty or wet. 	<ul style="list-style-type: none"> ▶ Clean the moisture sensor and then wipe dry. ▶ Cancel the error message by pressing the  button. ▶ Start the programme. ▶ If the error appears again, note down the error message in full and the serial number (FN) and then turn off the power supply. ▶ Call Customer Services.


... in the display appears



Possible cause	Solution
<ul style="list-style-type: none"> The following parts in the appliance could be blocked: <ul style="list-style-type: none"> – Door filter – Door mat – Front mat 	<ul style="list-style-type: none"> ▶ Check and, if necessary, clean the parts. ▶ Cancel the error message by pressing the  button. ▶ Start the programme. ▶ If the error appears again, note down the error message in full and the serial number (FN) and then turn off the power supply. ▶ Call Customer Services.


... in the display appears:

H 1

Possible cause	Solution
<ul style="list-style-type: none"> Door filter is missing. The appliance door is open. 	<ul style="list-style-type: none"> ▶ Insert the door filter and ensure it is positioned correctly, or close the appliance door. ▶ Cancel the error message by pressing the  button. ▶ Start the programme. ▶ If the error appears again, note down the error message in full and the serial number (FN) and then turn off the power supply. ▶ Call Customer Services.


... in the display appears

H 2






Possible cause	Solution
<ul style="list-style-type: none"> Front mat is not in place or is not in place correctly. 	<ul style="list-style-type: none"> ▶ Put the front mat in correctly. ▶ Cancel the error message by pressing the  button. ▶ Start the programme. ▶ If the error appears again, note down the error message in full and the serial number (FN) and then turn off the power supply. ▶ Call Customer Services.

... in the display appears



Possible cause	Solution
<ul style="list-style-type: none"> Pressing a programme button several times while the childproof lock is activated. 	<ul style="list-style-type: none"> ▶ Hold the  button depressed and at the same time press the required programme button. The childproof lock has been overridden. The appliance can now be operated without regard to the childproof lock until the programme starts.

... the washing is not dry enough

Possible cause	Solution
<ul style="list-style-type: none"> Load contained mixed fabrics. 	<ul style="list-style-type: none"> ▶ Select a longer programme. ▶ Select the  programme. ▶ Change the level of dryness.
<ul style="list-style-type: none"> Interruption in power supply. 	<ul style="list-style-type: none"> ▶ Insert the plug into the mains socket. ▶ Turn the wall switch on. ▶ Check the fuse or circuit breaker.
<ul style="list-style-type: none"> The moisture sensor is dirty. 	<ul style="list-style-type: none"> ▶ Clean the moisture sensor.
<ul style="list-style-type: none"> The demo (dEn0) mode is turned on. 	<ul style="list-style-type: none"> ▶ Open the appliance door. ▶ Hold the  and  buttons depressed. ▶ Simultaneously press the  button. <ul style="list-style-type: none"> – dEn1 appears in the digital display. ▶ Press the  button. <ul style="list-style-type: none"> – dEn0 appears in the digital display.

... the programme takes significantly longer than indicated in the display


Possible cause	Solution
<ul style="list-style-type: none"> The following parts in the appliance could be blocked: <ul style="list-style-type: none"> – Door filter – Door mat – Front mat 	<ul style="list-style-type: none"> ► Check and, if necessary, clean the parts.
<ul style="list-style-type: none"> Very wet washing. 	<ul style="list-style-type: none"> ► Spin washing at higher speed.
<ul style="list-style-type: none"> The ambient temperature is too high. 	<ul style="list-style-type: none"> ► Improve the ventilation of the room.

... the washing is charged with static electricity

Possible cause	Solution
<ul style="list-style-type: none"> Wash items that are made of man-made fibres. 	<ul style="list-style-type: none"> ► Static charge is a normal characteristic of man-made fibres and nothing to do with the appliance.


... in the display

... **F** and **E** flash alternately


Possible cause	Solution
<ul style="list-style-type: none"> Various situations in the appliance can lead to a «F» error message. 	<ul style="list-style-type: none"> ► Cancel the error message by pressing the  button. ► Turn the power supply off for about 1 minute. ► Turn the power supply back on again and select a programme. ► If the error appears again, note down the error message in full and the serial number (FN) and then turn off the power supply. ► Call Customer Services.

... in the display

 and  flash alternately

Possible cause	Solution
<ul style="list-style-type: none">• Overvoltage	<ul style="list-style-type: none">▶ Cancel the error message by pressing the  button.▶ Switch the power supply off for about 1 minute.▶ Turn the power supply back on again and select a programme. <p>If the error appears again:</p> <ul style="list-style-type: none">▶ Disconnect the power supply.▶ Have an electrician check the house installation. <p>If the error appears again:</p> <ul style="list-style-type: none">▶ Note down the error message in full and the serial number (FN) and then disconnect the power supply.▶ Call Customer Services.

... it is not possible to select a new programme after closing the appliance door

Possible cause	Solution
<ul style="list-style-type: none">• A programme was interrupted.	<p>Press the  button.</p> <p>Select a new programme.</p>

... the duration remaining indicator remains frozen for a longer period

Possible cause	Solution
<ul style="list-style-type: none">• Not yet reached level of dryness required.	► This is not a malfunction. No action is necessary. Once the level of dryness required is reached, the duration remaining indicator will run automatically again.
<ul style="list-style-type: none">• Wash load very mixed (especially with coarser textiles).	► This is not a malfunction. No action is necessary. The duration remaining indicator will run automatically in a while.
<ul style="list-style-type: none">• Build-up of fluff in the filters	► Clean the filters.

10 Drying tips

10.1 Fabric care symbols

To select the right drying programme, follow the fabric care symbols on garment labels.



Tumble dry, medium heat







Tumble dry, low heat



Do not tumble dry

10.2 General tips

- For the wash you are recommended not to use fabric conditioners or other fabric care solutions. Tumble drying automatically leaves fabrics soft and fluffy to the touch.
- The use of fabric conditioner in the wash can lead over time to the formation of a thin, barely visible film in the drum and on the moisture sensors. This can cause a malfunction resulting in the washing not being dried to the level of dryness required.
- Use tumble dryer sheets sparingly.
- Protect items of washing from getting damaged.
 - Fasten duvet and pillow cases, hook and eye fasteners and zips.
 - Fasten cloth belts and apron ties.
- Put only a few items of washing in the drum when drying fabrics that crease easily.
- For bulky items (e.g. sleeping bags, duvets, etc.) which fill the drum over half full, follow the fabric care symbols on the labels of the items carefully.
- Woollen and silk fabrics often carry the «Do not tumble dry» label.
 - For woollen and silk fabrics, follow the fabric care symbols on garment labels.
 - Press the  button and select the relevant programme.

- For easy-care fabrics (e.g. shirts and cotton-mix fabrics), select the additional  easy care function and put only a few items in the drum.
- Knitted and woven items (e.g. T-shirts) tend to shrink. Select the additional  easy care function.
- Items of clothing with metal fasteners (e.g. overalls) should be tumble dried using the additional  timed drying programme. The metal fasteners could cause the washing to be overdried in an automatic programme.

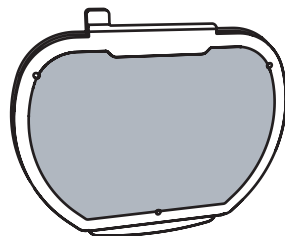
10.3 Energy-saving tips

- Well-spun washing requires a shorter drying time, saving energy.
 - Spin washing well before tumble drying. Tumble drying largely removes creases that come from spinning in the washing machine.
- Dirty fluff filters and filter mats reduce the air flow rate when drying and result in longer drying times and higher energy consumption.
 - Fluff filters and filter mats must be cleaned regularly in accordance with the operating instructions.
- Always fill the drum to the maximum load capacity of the relevant programme.
- Small, light items of washing dry faster; different materials can have different drying durations.
 - Sort items according to type and size to avoid over-drying of individual items.

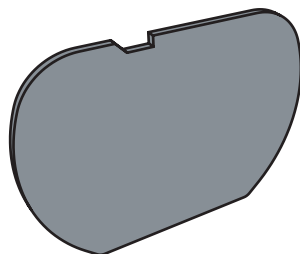
11 Spare parts

Please give model number and exact description when ordering parts.

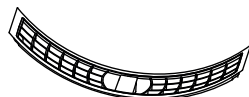
mesh door filter



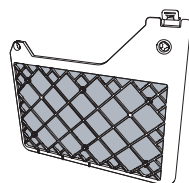
Door mat



Front grille



Front mat



12 Technical data

Dimensions

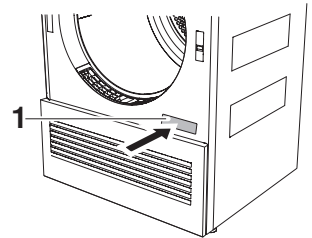
Height:	85 cm
Width:	59.5 cm
Depth:	61 cm
Weight:	65 kg
Pumping height of pump:	1.2 m
Dry load capacity:	7 kg

Ambient conditions

Permissible room temperature when appliance is in operation: 5 °C to 35 °C

Electrical connection

► See identification plate **1**



12.1 Consumption values

The stated values for the programme duration and energy apply for the maximum stated capacity with a wash spun at around 1200 rpm (corresponds to a residual moisture of around 60%). A higher spinning speed or a smaller load reduce them by around 20–30 %.

Automatic programmes



Programme	Load capacity kg	Residual moisture %	Programme duration hrs./mins.	Energy kWh
Extra dry	1–7	–4 to –1	2h30	1.85
Normal dry*	1–7	–1 to 2	2h16	1.64
Iron dry	1–7	8 to 16	1h35	1.10
Damp	1–7	20 to 30	1h20	0.95
Timed drying	1–7	–	0h10 to 2h30	

* Most energy-efficient programme for drying standard wet cottons.





Fabric types

Programme	Load capacity kg	Residual moisture %	Programme duration hrs./mins.	Energy kWh
Airing	1–1.5	–	0h10	0.02
Shirts	1–7 items	0 to 2	0h40	0.35
Outdoor garments	1–3	0 to 2	0h55	0.60
Denim	1–4	–1 to 2	1h50	1.25
Baby garments	1–7	–1 to 1	3h00	2.10
Thin down filling	1–2	–1 to 1	2h00	1.30
Thick down filling	1–2	–1 to 1	2h40	1.95
Basket programme	–	–	0h30 to 3h00	–

12.2 Note for testing institutes

- ▶ The declaration data can be determined correctly only after a run-in phase of 5 complete drying programmes with washing (automatic programme: normal dry / ).
- ▶ Wash the door filter each time after completing a drying programme.
- ▶ The moisture sensor of the appliance is calibrated based on average water hardness levels. To adjust the water conductivity value of the appliance according to the norm (75 mS/cm), the level of dryness must be set to «1» in the user settings.

Set to the standard programme according to EN 61121:

- Cotton laundry, normal dry, 7 kg load capacity
 - ▶ Press the  button.
- Cotton laundry, iron dry, 7 kg load capacity
 - ▶ Press the  button.
- Easy-care fabric, normal dry, 2.5 kg load capacity
 - ▶ Press the  button and then the  button.

12.3 Automatic energy-saving stand-by

The appliance is equipped with automatic energy-saving stand-by to avoid consuming energy unnecessarily. All displays go out within minutes of a programme finishing. The cooling fan continues to run for about another 30 minutes after the programme has finished (not in off state). Then the appliance automatically changes over to the stand-by mode. Energy consumption is reduced to an absolute minimum. The safety functions, however, remain activated.

13 Index

A

Additional functions.....	17
Additional programme	
Timed drying.....	17
Adjusting user settings.....	23
Airing.....	18
Ambient conditions	53
Appliance	
Preparing	28
Appliance description.....	14
Appliance design.....	15
Automatic energy-saving stand-by.....	56
Automatic programmes.....	16, 19
Selecting	30

B

Basic cleaning	
Door filter including mat	39

C

Care	37
Changing selection	32
Changing the level of dryness	26
Childproof lock.....	25
Cleaning intervals	37
Consumption data	
Automatic programmes	54
Fabric types	55
Cooling down	18
Crease guard	18

D

Delayed start	22
Selecting	32
Dimensions	53
Disconnection.....	11
Display	
Close appliance door.....	45
Door filter missing.....	45
F.. Call Customer Services.....	47
H4 childproof lock activated.....	46
Insert filter mats.....	45
Display elements	15, 16
Disposal.....	11
Door filter	

Cleaning.....	39
Drying	18, 28
Duration remaining indicator	29

E

Easy care	22
Selecting	31
Electrical connection.....	53
End of the wash day	36
Energy-saving tips	51
Error messages	
A9 Clean filter and mats.....	38
Extended warranty.....	59

F

F.. Call Customer Services	47
Fabric care symbols	50
Fabric types	
Airing	20
Baby garments	20
Basket programme.....	21
Denim	20
Outdoor garments.....	20
Shirts	20
Thick down filling	21
Thin down filling	21
Fluff.....	38
Front mat	
Cleaning.....	41
Function test	12
Start	13

I

Instructions for use	8
----------------------------	---

L

Level of dryness.....	26
Level of dryness changing.....	26

M

Maintenance	37
Model number	2
Moisture sensor	
Cleaning.....	42

N	
Note for testing institutes	56
Note on heat pump	11
O	
Operating elements	15, 16
P	
Packaging	11
Power consumption	54
Preparing the appliance	28
Press and go	29
Product family	2
Programme	
Aborting	33
End	36
Interrupting	33
Overview	18
Sequence	18
Programme selection with childproof lock activated	34
Programmes	
Aborting through button selection	35
Aborting through opening door	35
Interrupting through opening door	34
R	
Room temperature	53
S	
Safety	11
Safety precautions	
Appliance-specific	7
General	6
Serial number (FN)	13
Service & Support	59
Softener	50
Spare parts	52
Spin reverse Plus	27
Symbols	5
T	
Technical data	53
Technical enquiries	59
Testing institutes: Note	56
Timed drying	
Selecting	31
Tips	50
Tumble dryer sheets	50
Type	2
U	
User settings	
Changing	23
Exiting	23
Overview	24
V	
Validity	2
W	
Washing	
Loading	28
Unloading	36
What to do if...	
... A0 Check outlet appears in the display	43
... A3 appears in the display	44
... H1 appears in the display	45
... H2 appears in the display	45
... H4 appears in the display	46
... it is not possible to select a new programme after closing the appliance door	48
... the duration remaining indicator remains frozen for a longer period ...	49
... the programme takes significantly longer than indicated	47
... the washing is charged with static electricity	47
... the washing is not dry enough	46
... U1 and E42 flash alternately	48
F _ and E _ flash alternately	47
What to do if...	
... appears in the A9 display	44

14 Service & Support



The «Troubleshooting» chapter provides valuable information for dealing with minor operating faults. This saves you the time, effort and potential cost of having to call out a service technician.

Information on the V-ZUG warranty can be found at www.vzug.com →Service →Warranty information. Please read this information carefully.

Please register your V-ZUG appliance online immediately at www.vzug.com →Service →Warranty registration. This will allow you to take advantage of the best possible support in the event of an fault in the appliance during the warranty period. You will require the serial number (FN) and appliance designation to complete the registration process. This information can be found on the identification plate for your appliance.

My appliance information:

FN: _____ **Appliance:** _____

Always have this appliance information to hand when you contact V-ZUG. Thank you.

► Open the appliance door.

– The identification plate is located bottom right.

Requesting repairs

You can find the telephone number for your nearest V-ZUG service centre at www.vzug.com →Service →Service hotline.

Technical enquiries, accessories, extended warranty

V-ZUG is happy to help with your general administrative and technical enquiries, orders for accessories and spare parts, or information relating to advanced service agreements.

Quick instructions

Please first read the safety precautions in the operating instructions!

- ▶ Open the appliance door
- ▶ Check the filter in the door
- ▶ Load the appliance
- ▶ Close the appliance door
- ▶ Select programme
- ▶ Select any additional function, if required
- ▶ The appliance starts automatically after 20 seconds

When the programme has finished:

- ▶ When **0h00** appears in the display, unload the dry washing
- ▶ Clean the door filter
- ▶ Close the appliance door

At the end of the wash day:

- ▶ Clean the door filter
- ▶ Close the appliance door



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