

Operating instructions

DWV MR9

Range hood

Thank you for choosing to buy one of our products. Your appliance is made to high standards and is easy to use. Nevertheless, please take the time to read these operating instructions in order to familiarize yourself with the appliance and get the best use out of it.

Please follow the safety precautions.

Modifications

Text, diagrams and data correspond to the technical standard of the appliance at the time these operating instructions went to press. The right to make technical modifications for the purpose of the further development of the appliance is reserved.

Validity

The product family (model number) corresponds to the first alphanumeric on the identification plate. These operating instructions apply to:

Type	Product family	Size system
DWVMR9	62009	90

Variations depending on the model are noted in the text.

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1 Safety precautions

1.1 Symbols used



Denotes important safety precautions.

Failure to observe said precautions can result in injury or in damage to the appliance or fittings!



Information and precautions that should be observed.



Information on disposal



Information about the operating instructions

► Indicates step-by-step instructions.

– Describes how the appliance reacts to the steps taken.

• Indicates a list.

1.2 General safety precautions



- Read the operating instructions before using the appliance for the first time!



- This appliance can be used by children aged 8 and above and by persons with reduced physical, sensory or mental capabilities, or lack of experience and/or knowledge, provided they are supervised or have been instructed on the safe use of the appliance and have understood the hazards involved. Children shall not play with the appliance. Cleaning and user maintenance shall not be undertaken by children without supervision.
- If an appliance is not equipped with a mains cable and a plug or other means for disconnecting from the mains with a contact opening on each pole complying with the conditions of overvoltage category III for full isolation, an isolating device must be incorporated into the permanently installed electrical installation in accordance with the installation regulations.
- If the mains cable of this appliance is damaged, it must be replaced by the manufacturer or its Customer Services or a similarly qualified person in order to avoid hazard.

1.3 Before using for the first time

- The appliance must be installed and connected to the electricity supply in accordance with the separate installation instructions. Have a qualified fitter/ electrician carry out the necessary work.
- Dispose of the packaging material in accordance with local regulations.

1.4 Correct use

- The appliance is designed for use in the home for extracting cooking odours from above a cooking area.
- Any repairs, modifications or manipulations to the appliance, especially any electrically live parts, may only be carried out by the manufacturer, its Customer Services or a similarly qualified person. Repairs if carried out incorrectly could cause serious injury or damage to the appliance and fittings as well as affect the functioning of the appliance. If the appliance is not working properly or in case of a repair order, follow the instructions given in the 'Repair service' section. If necessary, please contact our Customer Services.
- Use original spare parts only.
- Retain these operating instructions for future reference. If you sell the appliance or pass it on to a third party, please ensure these operating instructions accompany the appliance, together with the instructions on installation. In this way, the new owner can inform themselves about how to use the appliance correctly and read the pertinent safety precautions.

1.5 Children in the home

- Packaging material, e.g. plastic film and polystyrene, can be dangerous for children. Danger of suffocation! Keep packaging material away from children.
- The appliance is designed for use by adults who are familiar with these operating instructions. Children are often unable to recognize the danger of electrical appliances. Ensure proper supervision and do not allow children to play with the appliance – there is a danger that children could hurt themselves.

1.6 Note on use

- If the appliance is visibly damaged, do not use it. Contact Customer Services.
- If the appliance is not operating properly, disconnect it from the power supply immediately.
- If the mains cable of the appliance is damaged, it must be replaced by Customer Services in order to avoid hazard.
- Caution: Accessible parts may become hot when used with cooking appliances.
- Do not flambé food underneath the appliance. Grease filters if laden with grease could catch fire.
- If frying on the cooking surface, do not leave the frying appliance unattended. The cooking oil in the frying appliance could overheat and catch fire. Constantly monitor the temperature of the cooking oil, keeping it below the temperature at which it can catch fire. Change the cooking oil regularly – dirty oil catches fire more easily than clean oil.
- Observe the cleaning intervals. Failure to do so can increase the fire hazard due to the excessive build-up of grease in the grease filters.
- Do not operate the individual cooking zones of the cooking surface without a pan on them or with an empty pan on them so as to avoid damaging the appliance or the kitchen fittings through a build-up of heat. Avoid open fires with oil, gas, wood and coal fired cookers.
- Ensure there is adequate ventilation when the extraction fan is on so as to avoid creating a disturbing underpressure in the kitchen and to achieve optimal air extraction.
- Avoid a cross-current of air, which could blow the cooking vapours across the cooking area.
- If other appliances – fuelled by gas or other fuels – are being used at the same time, ensure that there is a sufficient supply of fresh air. This does not apply to air recirculation appliances.
- If other firing systems are being used at the same time (e.g. wood, gas, oil or coal-fired heating appliances), safe operation is only possible providing a room negative pressure of 4 Pa (0.04mbar) is not exceeded at the location of the appliance. Risk of toxic fumes! An adequate flow of fresh air must be guaranteed e.g. via non-closable openings in doors or windows and in combination with an air-intake/exhaust-air wall box or by other technical means.

1 Safety precautions

- When carrying out maintenance work on the appliance, including replacing the light bulb, cut off the electricity supply to the appliance (remove the screw fuse from the holder or switch the circuit breaker off, or disconnect from the mains supply).
- When cleaning the appliance make sure no water gets inside the appliance. Use a moderately damp cloth. Do not spray the inside or outside of the appliance with water. Do not use a steam cleaner. If water gets inside the appliance, it can cause damage.

2 Disposal

Packaging

- All packaging materials (cardboard, plastic film (PE) and polystyrene (EPS)) are marked and should, if possible, be collected for recycling and disposed of in an environmentally friendly way.

Disconnection

- Disconnect the appliance from the mains. With a fixed appliance, this is to be carried out by a qualified electrician!

Safety

- Disable the appliance to prevent accidents caused by improper use, especially through children playing.
- Pull the plug out of the mains socket or have the appliance disconnected from the mains by an electrician. Then cut the mains cable off flush with the appliance.

Disposal

- The old appliance should not be discarded as worthless rubbish. If disposed of correctly, the raw materials can be recovered for recycling.



- The  symbol on the identification plate warns that the appliance may not be disposed of in normal household waste.
- The appliance must be disposed of in accordance with local regulations on waste disposal. For more information on the handling, disposal and recycling of the product, please contact the local authorities, the local recycling facilities for household waste or the retailer from whom you purchased the appliance.

3 Your appliance

3.1 Appliance description

The appliance is designed for use in the home for extracting cooking fumes and smells from above the cooking surface.

The model can be used to extract or recirculate air.

3.2 Extraction model

A fan draws cooking fumes and smells from above the cooking area. The metal grease filters clean the extracted air, which is passed through a connecting pipe fitted with an integrated non-return valve and through the air duct to the outside.



When in use, ensure there is a sufficient supply of fresh air to replace the air that is being extracted.

3.3 Recirculation model

After being filtered through the metal grease filter, the cooking fumes and smells above the cooking area are passed through an activated charcoal filter. The filtered air is then circulated back into the room through the side openings.



If activated charcoal filters are not supplied with the appliance, these should be ordered and installed before using the appliance for the first time.

Moisture is not filtered out of the air.

3.4 Equipment

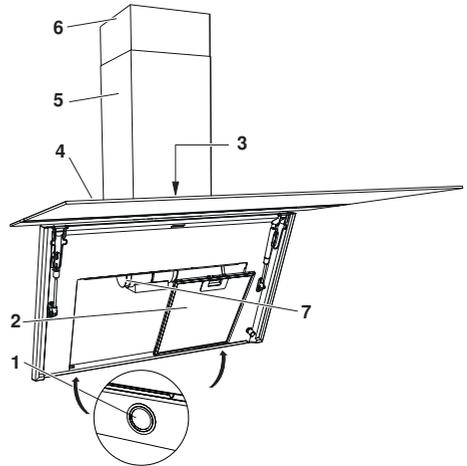
- 1 extractor fan
- Illumination
- 2 metal grease filters
- 2 activated charcoal filters (not included in scope of delivery)

The extraction fan has 4 power levels.

- 1 = low, 2 = medium, 3 = high, and intensive level.
- Power levels 1–3 are suitable for continuous operation.
- The intensive level is used for short bursts of intensive extraction of cooking fumes and smells, e.g. when searing meat. The intensive level runs for a maximum of 5 minutes at a time.

3.5 Construction

- 1 Illumination
- 2 Metal grease filter
- 3 Operating elements
- 4 Glass panel, hinged
- 5 Lower cover
- 6 Upper cover
- 7 Activated charcoal filter



3.6 Operating and display elements



Illumination ON/OFF



Intensive level



Power level 3



Power level 2



Power level 1



Switching off

■ Flashing:

Clean grease filter / saturation indicator for filter

■ Flashing:

Replace activated charcoal filter / saturation indicator for activated charcoal filter (recirculation model)



Depending on the model and features, the specification of the appliance may differ from the standard specification described herein.

4 Operating the appliance

4.1 Operation

Switching the appliance on

- ▶ With the appliance switched off, hold the  button depressed for three seconds.
 - The stand-by mode is activated.
 - The  button illuminates.
- ▶ Pressing the  or  button switches the appliance on at power level 1, 2, 3 or intensive.
 - The corresponding button illuminates to indicate which power level is being used.
 - If the intensive level is selected, the button also illuminates for the power level that was running when the intensive level was started.



We recommend switching the appliance on at power level 1 five minutes before cooking. Use a low power level for normal cooking smells and a higher power level for very strong cooking fumes and smells.

Switching the appliance off

- ▶ Depress the  button for three seconds.
 - The appliance is switched off and no buttons are illuminated.
 - Only the illumination can be switched on/off.



After you have finished cooking, allow the appliance to run for another 15 minutes so that the cooking fumes and smells can be extracted.

4.2 Intensive level

The intensive level can be selected in stand-by mode.

- ▶ Press the  button to switch the intensive level on for five minutes.
 - The  button and the button for the power level that was running when the intensive level was started illuminate.
- If another power level had been running beforehand, then the appliance will automatically revert to this power level after the five minutes has elapsed.
- If the intensive level was selected when in the stand-by mode, the appliance will switch off after the five minutes.
- ▶ Press the / or  button to stop the intensive level before the five minutes has elapsed.

4.3 Illumination

- ▶ Press the  button to switch the illumination on.
- ▶ Press the  button again to switch the illumination off.

4.4 Saturation indicators

Saturation indicator for metal grease filters

The  button flashes after 40 operating hours. The saturation level has been reached and the grease filters must be cleaned.

Saturation indicator for activated charcoal filters

The activated charcoal filters must be cleaned as soon as the  button flashes or at the latest after four months when the saturation level has been reached.

Resetting the filter saturation indicator

- ✓ The grease filters have been cleaned.
- ▶ In the stand-by mode, hold the  button depressed until an acoustic signal is emitted.
 - The flashing LEDs  (grease filters) or  (activated charcoal filters) no longer flash.

4.5 Stand-by

Deactivating the stand-by mode

- ▶ Hold the  button depressed for three seconds.
 - The appliance is switched off and the LED  goes out.
-  This function is useful when cleaning the hood.
The illumination can also be used when the stand-by mode is activated.

Activating the stand-by mode

- ▶ Hold the  button depressed for three seconds.
 - The stand-by mode is activated and the LED  illuminates.

5 Care and maintenance

5.1 Cleaning the housing



Take care that no water gets into the housing of the appliance! If water gets into the housing, it can cause damage.

Do not use abrasive cleaners, scouring pads, steel wool, etc. for cleaning, as the surface could otherwise be damaged.

Remove the screw fuse or switch off the circuit breaker.

Cleaning the outside/inside

- ▶ To deactivate the stand-by mode: Depress the  button for three seconds.
 - The appliance is switched off and the LED goes out.
- ▶ Clean the outside using a slightly damp cloth – and detergent if necessary – and wipe dry.

Grease and condensate water can build up on the inside next to the grease filters.

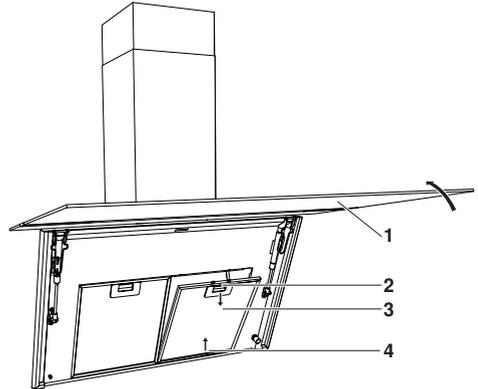
- ▶ Clean using a slightly damp cloth – and detergent if necessary – and wipe dry.

5.2 Metal grease filter

The filters can be cleaned.

Removing

- ▶ Swing the glass panel **1** up.
- ▶ Press down the grip **2**, swing the grease filter **3** forwards and lift it out of the bracket **4**.



Take care not to damage the filter.

Cleaning

The grease filters must be cleaned at least once a month with normal use or whenever the ■ indicator light flashes. If properly cared for, the service life of the grease filters should be as long as the service life of the hood.

- ▶ Clean the grease filters (grip facing downwards) in the dishwasher.
- ▶ Select an «intensive» – or «heavy» – wash programme with a warm pre-wash.



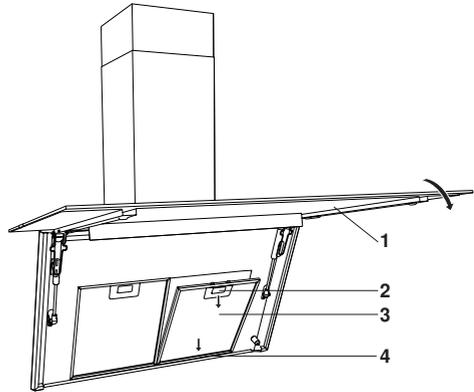
Cleaning may cause the grease filters to become discoloured. This will not affect the functioning of the filters in any way.

If you do not have a dishwasher:

- ▶ Clean the grease filters in hot water and detergent.
- ▶ Soak the grease filters in hot water and detergent for about two hours, then clean with a washing-up brush and rinse well with clean water.

Installing

- ▶ Insert the grease filter **3** into the bracket **4** at the bottom.
- ▶ Press down the grip **2** and engage the grease filter **3** in the bracket at the top.
- ▶ Swing the glass panel **1** down.
- ▶ In the stand-by mode, hold the  button depressed until an acoustic signal is emitted.
 - The flashing  button goes out.



5.3 Activated charcoal filter display

Activating the activated charcoal filter display



This function must only be activated with the recirculation model.

- ▶ To deactivate the stand-by mode: Hold the  button depressed for three seconds.
- ▶ Then depress the  and  buttons at the same time for three seconds.
 - First the  button flashes, then the / buttons both flash.
 - The activated charcoal filter display is activated.

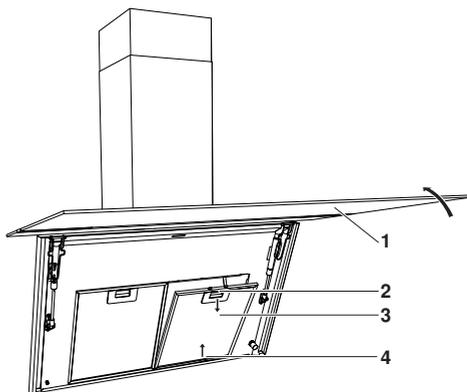
Deactivating the activated charcoal filter display

- ▶ To deactivate the stand-by mode: Depress the  button for three seconds.
 - The appliance is switched off and the LED goes out.
- ▶ Then hold the  and  buttons depressed at the same time for three seconds.
 - The / buttons both flash, then the  button flashes.
 - The activated charcoal filter display is deactivated when the  button stops flashing and the  button keeps on flashing.

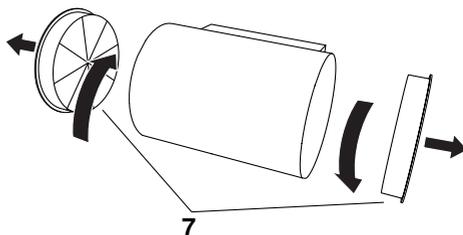
5.4 Activated charcoal filter

Removing the activated charcoal filters

- ▶ Swing the glass panel **1** up.
- ▶ Press down the grip **2**, swing the grease filter **3** forwards and lift it out of the bracket **4**.



- ▶ Remove the activated charcoal filter **7**.



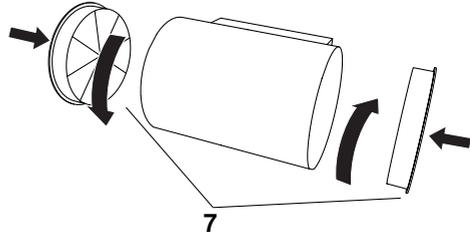
Replacing



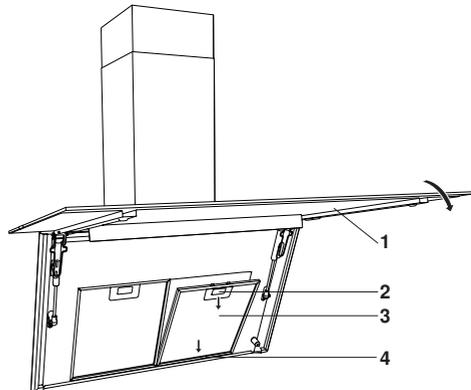
The activated charcoal filters **7** cannot be washed or regenerated and must be replaced. As soon as the ■■ indicator light flashes or, with heavy use, at least bimonthly.

Installing the activated charcoal filter

- ▶ Install the new activated charcoal filters **7**.



- ▶ Insert the grease filter **3** into the bracket **4** at the bottom.
- ▶ Press down the grip **2** and engage the grease filter **3** in the bracket at the top.
- ▶ Swing the glass panel **1** down.
- ▶ In the stand-by mode, hold the  button depressed until an acoustic signal is emitted.
 - The ■■ indicator light goes out.



6 Troubleshooting

6.1 What to do if ...

... the illumination is not working

Possible cause	Solution
<ul style="list-style-type: none">• Fuse or automatic circuit breaker for electrical installations in the home is defective.	<ul style="list-style-type: none">▶ Replace the fuse.▶ Reset the automatic circuit breaker.
<ul style="list-style-type: none">• An interruption in the power supply.	<ul style="list-style-type: none">▶ Check the power supply.
<ul style="list-style-type: none">• LED is defective.	<ul style="list-style-type: none">▶ Inform Customer Services.

... the appliance is not extracting enough air

Possible cause	Solution
<ul style="list-style-type: none">• The grease filters are dirty.	<ul style="list-style-type: none">▶ Clean the grease filters.
<ul style="list-style-type: none">• Only for recirculation model: The activated charcoal filters are saturated.	<ul style="list-style-type: none">▶ Replace the activated charcoal filters.
<ul style="list-style-type: none">• Only for extraction model: The fresh air intake is insufficient.	<ul style="list-style-type: none">▶ Ensure the fresh air intake is sufficient.

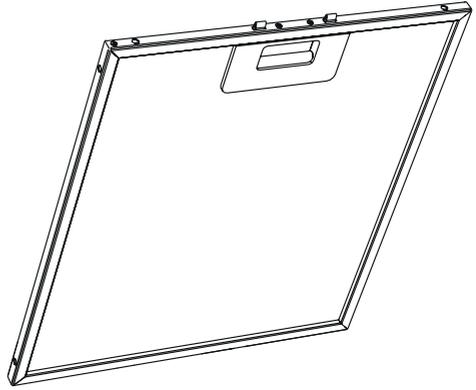
... the range hood or the operating element is not working

Possible cause	Solution
<ul style="list-style-type: none">• The range hood or the operating element is not working.	<ul style="list-style-type: none">▶ Disconnect the power supply for at least five seconds.▶ Switch the range hood back on again. The fault cannot be remedied.• Contact Customer Services.

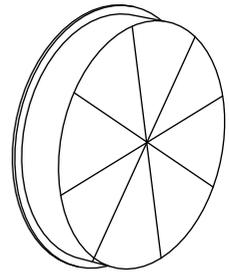
7 Accessories and spare parts

Please give model number and exact designation when ordering parts.

Metal grease filter for extraction and recirculation model



Activated charcoal filter for recirculation model



8 Technical data

Electrical connection

- ▶ See identification plate.
 - ▶ Remove the grease filters.
 - The identification plate is located on the inside of the appliance.

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10 Notes

11 Service & Support



The «Troubleshooting» section provides valuable information for dealing with minor operating faults. This saves you the time, effort and potential cost of having to call out a service technician.

Information on the V-ZUG warranty can be found at www.vzug.com →Service →Warranty information. Please read this information carefully.

Please register your V-ZUG appliance immediately:

- online via www.vzug.com→Service→Warranty registration, or
- using the enclosed registration card.

This will allow you to take advantage of the best possible support in the event of a fault in the appliance during the warranty period. You will require the serial number (FN) and appliance designation to complete the registration process. This information can be found on the identification plate for your appliance.

My appliance information:

FN: _____ **Appliance:** _____

Always have this appliance information to hand when you contact V-ZUG. Thank you.

- ▶ Remove the metal grease filter.
 - The identification plate is located on the inside of the appliance.

Requesting repairs

You can contact your nearest V-ZUG service centre directly and free of charge on our service hotline – 0800 850 850. When requesting repairs over the phone, we will agree on an appointment for us to visit your site at your earliest convenience.

General enquiries, accessories, service agreement

V-ZUG is happy to help with your general administrative and technical enquiries, orders for accessories and spare parts, or information relating to advanced service agreements. If you would like to contact us in relation to any of the above, please call

+41 (0) 58 767 67 67 or visit www.vzug.com.

Quick instructions

Please read the safety precautions in the operating instructions!



-  Illumination ON/OFF
-  Intensive level
-  Power level 3
-  Power level 2
-  Power level 1
-  Switching off
-  Flashing: Clean grease filters
-  Flashing: Replace activated charcoal filters (recirculation model)



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