GRI index

The following GRI index is based on V-ZUG's current materiality matrix («Fig. 3: Materiality matrix at V-ZUG», page 20), which it drew up in 2022 with input from external and internal stakeholders. Relevant information is presented transparently in this sustainability report and in the 2022 Annual Report, and is supplemented with additional details in the index. The following table shows the association between the relevant GRI Standards and the subjects evaluated in the materiality process, plus the top-level focus topics.

| Focus topic | Subject | GRI indicator | SDG |
|--|--|------------------------------|--------------|
| Products and services for a future-fit society | Circular product design | GRI 301, GRI 306 | 7, 9, 12, 13 |
| Tutale in decicty | Sustainable consumption and healthy nutrition | GRI 416 | |
| Healthy and committed employees | Health and safety of employees | GRI 403 | 8 |
| СПроусса | Developing potential and know- how management | GRI 401, GRI 404 | |
| | Diverse and inclusive working culture | GRI 405 | |
| Environment and climate protection | Resource-efficient operations | GRI 302, GRI 303 | 7, 9, 12, 13 |
| protection | Logistics and mobility | GRI 305 | |
| Entrepreneurship for sustainable prosperity | Responsible and resilient supply chain | GRI 204, GRI 308, GRI 414 | 8, 9, 12 |
| | Long-term corporate success as added value for society | GRI 201, GRI 203 | |
| | Business ethics and compliance | GRI 2-23, GRI 419 | |

General details

| Indicator | Description | Comment/reference |
|------------------|--|---|
| Foundation (20 | 022) | |
| GRI1 | Foundation 2022 | V-ZUG Holding Ltd has reported in accordance with the GRI Standards for the period from 1 January 2022 to 31 December 2022. |
| The organization | on and its reporting practices (2022) | |
| GRI 2-1 | Organizational details | V-ZUG Holding Ltd Company limited by shares under Swiss law; listed on the SIX Swiss Exchange stock market Head Office: Zug, Switzerland See «Company profile», page 8 and 2022 Annual Report. |
| GRI 2-2 | Entities included in the organization's sustainability reporting | The Annual Report covers the companies that make up V-ZUG Holding Ltd. Unless otherwise stated, the Sustainability Report covers the following three companies: V-ZUG Ltd, V-ZUG Cooling Technology Ltd and V-ZUG (Changzhou) Special Components Co., Ltd. (see «About this report», page 78). The Annual Report (Financial Report) covers all the V-ZUG Group companies owned directly or indirectly by V-ZUG Holding Ltd (see 2022 Annual Report). Entities are consolidated in line with the consolidation approach. See 2022 Annual Report. |
| GRI 2-3 | Reporting period, frequency and contact point | V-ZUG reports annually for the financial year, 1 January 2022 to 31 December 2022, reporting date: 31 December 2022 The Annual Report is also produced annually for the previous financial year (1 January 2022 to 31 December 2022, reporting date 31 December). The last report was published on 29 April 2021. The contact person for questions is Marcel Niederberger, marcel.niederberger@vzug.com (Head of Sustainability). |
| GRI 2-4 | Restatements of information | In 2022, we set ourselves specific targets for 2030 for the four focus topics, and illustrated these in our 2025 Roadmap with tangible measures and key performance indicators. An overview of the specific targets and results can be found under "Targets, facts and figures" in each of the sections. In order to report on our energy consumption even more transparently, figures were recorded on both a location and a market basis. In the 2021 Sustainability Report, the natural gas consumption for the Zug site was incorrectly shown as the upper calorific value. In the 2022 Sustainability Report, the lower calorific value has once again been used. The 2021 figures have been amended accordingly. The management category was redefined in 2022. It is now subdivided into a leadership and management team. The associated staffing figures are therefore not directly comparable with those of previous years. The method for collecting fleet efficiency (yearly energy consumption data updated) was refined and retroactively adjusted. This data was also linked to the Scope 3 measurement for the first time in order to show the change based on the energy label. The method for collecting the operational life cycle assessment data was refined and figures for packaging material were corrected. This has been retroactively adjusted for 2020 and 2021. The method for collecting Scope 3 emissions was refined and adjusted retrospectively (assessment of electronics, metals and equipment consumption data). The net revenue for the previous year's period was partially adjusted in connection with changes in accounting principles, see page 72 of the Annual Report for details. This has an |
| GRI 2-5 | External assurance | impact on the eco-efficiency and the adjustments were made accordingly. The 2022 Sustainability Report has not been externally audited. |

Indicator Description

Comment/reference

Activities and employees (2022)

GRI 2-6

Activities, value chain and other business relationships

Industry: Household appliances

Value chain:

V-ZUG has its own sales companies or branches in Australia, Austria, Belgium, China, France, Germany, Hong Kong, Luxembourg, the Netherlands, Singapore, Thailand, the United Kingdom and Vietnam. V-ZUG products are also available via distributors in Israel, Italy, Lebanon, Turkey, Ukraine and the USA. V-ZUG serves a total of 20 markets including Switzerland, its home market.

Business relations with Russia have been suspended due to sanctions. Business relations still exist with Ukraine, but there is no demand for appliances due to the war.

See «Company profile», page 8.

Organizational supply chain:

In total, we are working with and maintaining long-term relationships with around 1,500 Tier 1 suppliers. We also have an estimated 5,000 additional indirect suppliers (Tier 2). Around 60 percent of our Tier 1 suppliers are based in Switzerland, and another 30 percent or so are located in nearby European countries. Payments amount to approximately CHF 200 million per year.

See «Entrepreneurship for sustainable prosperity», page 66.

Downstream activities and entities:

Private customers, specialist retailers, property management companies and real estate owners.

V-ZUG's products are sold predominantly via trade outlets. The traders sell them to installers and display them in various settings including showrooms, where end consumers can obtain information about the products. V-ZUG also operates 21 exhibition and advisory centres as well as V-ZUG Studios worldwide. In addition to commercial firms and kitchen designers, key customer groups primarily include property management companies and real estate owners, as well as their agents (such as architects and general contractors). Private customers purchase V-ZUG appliances via specialist retailers, kitchen designers, general contractors and architects.

See «Company profile», page 8,

«Products and services for a future-fit society», page 23.

Other relevant business relationships:

Strategic partnerships:

- Tech Cluster Zug, Zug
- Universities and higher education establishments: HSLU, ZHAW, HWZ, FHNW, OST, FTH FMPA
- SENS Foundation for recycling electrical and electronic appliances

Further memberships and commitments:

- ActionJam
- aha! Swiss Allergy Centre (joint venture)
- amk "The Modern Kitchen" working group
- EEBUS Empowering the digitalisation of Energy transition
- ETH Foundation
- Europa Forum
- HSLU University of Applied Sciences Council
- Zug+ Climate Charter Initiative
- LACE Laboratory for a Circular Economy, National Science Foundation Project 73 (project partner)

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- PWN Professional Women's Network
- Reffnet (Swiss Resource Efficiency Network)
- sia Swiss Society of Engineers and Architects
- Suissetec
- Swiss Triple Impact programme (STI programme)
- Switzerland Innovation Park Central
- tfz Technologie Forum Zug (Board)
- Zug Chamber of Commerce, member (Board)
- Zurich Chamber of Commerce

| Indicator | Description | Comment/reference |
|-----------|-------------------------------|---|
| | | Social engagement: At its production facilities in Zug, V-ZUG Ltd works with the "zuwebe" Foundation, enabling people with disabilities to integrate into the work process. |
| | | V-ZUG Cooling Technology Ltd in Sulgen has for many years maintained a partnership with Obvita, which supports the integration of people with visual disabilities and mental disorders into professional and social life. Via this collaborative initiative, a working group from Obvita regularly carries out assembly tasks at V-ZUG's refrigerator production facilities. |
| GRI 2-7 | Employees | Total number of employees plus breakdown by gender and region: |
| | | Women: 403Men: 1444 |
| | | Zug: 1658Sulgen: 146Changzhou: 43 |
| | | Total number of employees with permanent contracts: |
| | | Women: 391Men: 1424 |
| | | Zug: 1627Sulgen: 145Changzhou: 43 |
| | | Total number of employees with fixed-term contracts: |
| | | ■ Women: 12 ■ Men: 20 |
| | | Zug: 31Sulgen: 1Changzhou: 0 |
| | | Employees with no guaranteed working hours: At V-ZUG, there are no employees without guaranteed working hours. |
| | | Total number of full-time employees: |
| | | Women: 239Men: 1320 |
| | | Zug: 1380Sulgen: 136Changzhou: 43 |
| | | Total number of part-time employees: |
| | | Women: 164Men: 124 |
| | | Zug: 278Sulgen: 10Changzhou: 0 |
| | | V-ZUG's business operations do not cause any significant seasonal fluctuations in staffing levels. |
| | | See «Healthy and committed employees», page 36. |
| GRI 2-8 | Workers who are not employees | Temporary workers, appointed via external agencies: 155 External contractors (support): 130 |

| ndicator | Description | Comment/reference |
|---------------|---|---|
| Corporate mar | nagement (2022) | |
| GRI 2-9 | Governance structure and composition | The Board of Directors of the V-ZUG Group has an Audit Committee and a Human Resources and Compensation Committee (for details, see "Corporate Governance" on the website). |
| | | The Executive Committee's operational management structure is made up of the following departments (for details, see "Executive Committee" on the website): |
| | | CEO V-ZUG Group: Digital Transformation, Sustainability, Corporate Communication International Department: Market Subsidiaries, Distributors, OEM Business Finance Department: Group Finance and Controlling, Business Controlling, Legal and Compliance, Investor Relations Sales and Service Department: Market Switzerland, Global Service and Support, Market Project Management Office Marketing Controlling, Marketing Services Switzerland Operations Department: Supply Chain Management, Project Management, Global Quality Management, Industrial Engineering, Cross Product Manufacturing, Manufacturing, Procurement, Infrastructure and Maintenance Engineering Department: Innovation/Services and Technology, Engineering Appliances, Engineering Electronics/SW and Shared Services, Strategic Industrial Engineering, Corporate Design Human Resources Department Marketing Department: Global Product Management, Global Marketing and Communications, Communications Process Center, Global Commercial Excellence |
| | | Committees responsible for decision-making on environmental and social topics: |
| | | Executive Committee "V-ZUG Sustainability Workforce" working group led by the Head of Sustainability Internal Auditors for Quality, Environment and Occupational Safety |
| | | In June 2020, the V-ZUG Group broke away from the Metall Zug Group, and was simultaneously listed on the SIX Swiss Exchange. Metall Zug Ltd retains around 30% of V-ZUG Holding Ltd shares and remains an anchor shareholder. |
| | | See "Spin-off and listing" on the website. |
| GRI 2-10 | Nomination and selection of the highest governance body | See 2022 Annual Report. |
| GRI 2-11 | Chair of the highest governance body | The Chair of the highest governance body is Oliver Riemenschneider. Like all members of the Board of Directors, he is non-executive. |
| | | See 2022 Annual Report. |

| Indicator | Description | Comment/reference |
|-----------|---|---|
| GRI 2-12 | Role of the highest governance body in overseeing the management of impacts | Key issues are approved by the Board of Directors and the Executive Committee. Building on this, medium and long-term sustainability goals are defined and approved by the Board of Directors and the Executive Committee. Those members of the Executive Committee who are responsible for focus topics regularly evaluate the degree to which these topics have been achieved, together with the Head of Sustainability and the Sustainability Working Group. |
| | | At the four regular Board of Directors' meetings each year, information regarding sustainability issues is regularly presented and/or decisions submitted. |
| | | Sustainability issues also form an integral part of the risk management process, which is overseen annually by the Board of Directors. |
| | | There is no structured stakeholder discussion regarding sustainability issues at board level. Issues are addressed as required. |
| | | In 2024, the Sustainability Report will be integrated into the Annual Report for the 2023 financial year, and approved by the Board of Directors. |
| GRI 2-13 | Delegation of responsibility for managing impacts | Overall responsibility is delegated to the CEO. Four members of the Executive Committee are each responsible for a single focus topic. The impact of measures and campaigns is assessed by means of a quarterly review of the targets. |
| | | Annual sustainability reporting provides information about targets and the degree to which they have been met. It is made available to all stakeholders including the highest governance body. |
| GRI 2-14 | Role of the highest governance body | The Board of Directors defines the targets and approves the Sustainability Report. |
| | in sustainability reporting | In 2024, the Sustainability Report will be integrated into the Annual Report for the 2023 financial year, and approved by the Board of Directors. |
| | | See editorial «Resiliently forging ahead with a pioneering spirit», page 5 |
| GRI 2-15 | Conflicts of interest | Conflicts of interest are avoided or lessened by the rules in the organizational regulations (see "Organizational regulations" on the website). |
| | | Conflicts of interest are disclosed to stakeholders, see 2022 Annual Report and Code of Conduct. |
| GRI 2-16 | Communication of critical concerns | Critical matters are reported via the official reporting point (compliance@vzug.com) and prepared for the attention of the Audit Committee (a Board of Directors' committee), where they are considered, finalized and documented (see "Audit Committee Regulations" dated 1 June 2020). |
| | | In 2022, five cases were reported via compliance@vzug.com and dealt with by V-ZUG. Two cases were additionally reported via the external reporting point (The Swiss Crisis Intervention Foundation). These were addressed by employee counselling. However, the content of these reports cannot be disclosed as this is confidential information. |
| GRI 2-17 | Collective knowledge of the highest governance body | Aspects of the "sustainable development" issue are discussed in the quarterly Board of Directors' meetings. The Board of Directors therefore always has the latest information regarding key V-ZUG sustainability issues and thus the associated demands, challenges, opportunities and risks. Dedicated training is scheduled for 2023/2024. |
| GRI 2-18 | Evaluation of the performance of the highest governance body | The performance of the Board of Directors is not evaluated. |
| GRI 2-19 | Remuneration policies | See 2022 Annual Report, page 60 – Remuneration Report |
| | | |

| Indicator | Description | Comment/reference |
|-----------------|---|--|
| GRI 2-20 | Process to determine remuneration | The process for determining remuneration is laid down in the 2022 Remuneration Report. See 2022 Annual Report, page 60 – Remuneration Report. |
| | | The results of stakeholder voting regarding the remuneration policies and proposals are published in the minutes of the Annual General Meeting. See "Annual General Meeting" on the website. |
| GRI 2-21 | Annual total compensation ratio | The compensation for the Board of Directors and Executive Committee is disclosed in the Remuneration Report. See 2022 Annual Report, page 60 – Remuneration Report. |
| Strategy, polic | ies and practices (2022) | |
| GRI 2-22 | Statement on sustainable development strategy | See editorial «Resiliently forging ahead with a pioneering spirit», page 5. |
| GRI 2-23 | Policy commitments | V-ZUG undertakes to trade in a responsible entrepreneurial manner. Its operational principles are formalized in its Code of Conduct and will also be laid down in the V-ZUG Code of Conduct for Suppliers (to be published in March 2023). |
| | | Our Code of Conduct calls on us to treat everyone with respect and tolerance. No discrimination whatsoever will be accepted. |
| | | The amended version contains a stronger commitment to human rights and sets out the principles of good corporate governance as part of our vision, mission and core values. |
| | | The precautionary principle is enshrined in V-ZUG's ethical principles and management guidelines and is monitored by an integrated management system (quality, environment and occupational safety). Certifications in accordance with ISO 9001, ISO 14001 and ISO 45001 at the Zug site (incl. service centres and V-ZUG Studios in Switzerland) also contribute to the precautionary principle, in the shape of preventive measures within the company's operations. Published documents (accessible via website): |
| | | ISO 9001 certificate (Zug site) ISO 14001 certificate (Zug site) ISO 45001 certificate (Zug site) |
| | | The Code of Conduct and the Code of Conduct for Suppliers contain a zero-tolerance stance towards forced labour and child labour. |
| | | V-ZUG's key mission statements, codes of conduct and principles (see website) are: |
| | | The Code of Conduct of the V-ZUG Group (accessible via website), including guidelines for ethical business decisions. Vision, mission, core values (accessible via website) Principles of collaboration Terms of Employment (TOE) Annex 1 to the TOE (ethical principles) ISO 9001, 14001 and 45001 certificates (including annexes, accessible via website) EU General Data Protection Regulation Swiss Data Protection Act Internal competency model |
| | | The Code of Conduct is approved by the President of the V-ZUG Holding Ltd Board of Directors and the CEO of V-ZUG Holding Ltd. |
| | | The Code of Conduct applies globally for all employees, including members of the Board of Directors and other governance bodies of companies belonging to the V-ZUG Group. The Code of Conduct is available in six languages. |
| | | Now injury are trained in the Code, and all ampleyees sign it as part of their ampleyment |

and we obtain financial information.

stakeholders to view.

New joiners are trained in the Code, and all employees sign it as part of their employment contract. The Code of Conduct is available on the website for business partners and

The Code of Conduct for Suppliers will form part of supplier agreements. When onboarding new suppliers, we initiate self-assessments beforehand and, where necessary, pre-audits,

| Indicator | Description | Comment/reference |
|-----------|--|---|
| GRI 2-24 | Embedding policy commitments | It is the job of V-ZUG management to ensure that all employees are familiar with the Code of Conduct, understand it and act accordingly. |
| | | In future, regular training and e-learning courses will additionally take place for all employees, and compliance audits will be carried out. |
| | | If the Supplier Code is breached, action plans will be drawn up together with our suppliers. In the case of insufficient progress or repeated breaches of the Code, the partnership will be terminated. |
| | | Where the standards in the Supplier Code are not adhered to, we will draw up action plans together with our suppliers or, in the case of repeated insufficient progress, terminate the partnership. |
| | | See also: GRI 2-23. |
| GRI 2-25 | Processes to remediate negative impacts | V-ZUG has an internal process for dealing with grievances, which are handled on a case- by-case basis. |
| | | In the event of negative impacts, an internal team will draw up further measures (e.g. product safety, emergency and crisis management). |
| GRI 2-26 | Mechanisms for seeking advice and raising concerns | Employees who believe in good faith that certain behaviour violates our Code of Conduct have a duty to report such behaviour to their manager or, ultimately, to the legal department (compliance@vzug.com). Such reports are treated in confidence. Employees who report in good faith a potential violation of the Code of Conduct need have no fear that reporting their suspicions will have negative repercussions for their employment at the company. There is also an external reporting point for serious grievances (bullying, sexual harassment) |
| GRI 2-27 | Compliance with laws and regulations | V-ZUG complies with laws and regulations worldwide. For reasons of confidentiality, no details are published. |
| GRI 2-28 | Membership associations | V-ZUG Ltd is a member of or is represented on the board of the following associations and interest groups: |
| | | SWISSMEM, the Swiss association for mechanical and electrical engineering industries, board member FEA (the Swiss association for household and commercial appliances), board member Küche (the Swiss kitchen association), board member SENS e Recycling, Foundation for recycling electrical and electronic appliances, board of trustees Association for the Decarbonization of Industry öbu – Swiss Business Council for Sustainable Development IG exact (Excellence in Applied Electronics and Technologies) Economiesuisse Electrosuisse – Association for electrical, energy and information technology |

Indicator

Description

Comment/reference

Stakeholder engagement (2022)

GRI 2-29

Approach to stakeholder engagement

Key stakeholder groups have been defined in dialogue with internal departments. To achieve broad-based support for our materiality process, we consulted 68 representatives of V-ZUG's central stakeholders in an online survey. These included the Board of Directors, Executive Committee, employees, customers, partners, suppliers, banks and investors, along with representatives from politics and academia.

The stakeholder groups engaged in the 2021 materiality process were: end customers, sales partners, suppliers, investors and stakeholders from the fields of research, finance and politics. Also internal stakeholders such as employees, management and the Board of Directors. The materiality matrix that resulted from the consultation («Fig. 3: Materiality matrix at V-ZUG», page 20) forms an important basis for reporting.

V-ZUG's stakeholders are engaged as follows:

- Customers: Customer surveys, customer contact (around 300 service technicians in field sales and customer service), customer magazine ("ZugerRötel" in the Swiss market, "V-ZUG Inspirations" in international markets), guided tours of the Zug manufacturing facilities. In order to experience the wide variety of product functions, free appliance demonstrations are additionally offered by V-ZUG customer advisors.
- Employees: Employee survey, "BLUELine" employee magazine, intranet and Yammer (internal social media platform); specialist internal communication unit and various central and local functions (including human resources, legal and compliance, and management)
- Investors/shareholders: General Meetings of Shareholders, Annual Report, investor roadshows
- Suppliers: Supplier audits
- Sales partners: Annual product presentation and various symposiums, Swissbau and other trade fairs (it was not possible to hold many trade fairs in 2021 due to the COVID-19 pandemic: symposiums were held online)
- Trade unions: Within the context of the collective employment agreement (CEA)
- Media: Information provided by Corporate Communications & Investor Relations
- Research and education: Board activities (e.g. on the board of the MINERGIE association), lecturing activities by senior executives, participation in working groups with educational institutions, advisory board of the WERZ institute for knowledge, energy and raw materials in Zug.

GRI 2-30

Collective bargaining agreements

All employees at the Zug site in Switzerland are subject to the collective employment agreement (CEA) of the Association of Swiss Engineering Employers (ASM). The current CEA was revised as scheduled on 1 July 2018 and is valid for five years, until 30 June 2023. The employees' associations Angestellte Schweiz, Unia, Syna, Swiss Association of Commercial Employees, Schweizer Kader Organisation (SKO) and the employers' association ASM are involved as negotiation partners.

It is important for V-ZUG that employees are able to represent their interests and participate in the company's development. According to the CEA, the employee representative body represents the interests of the workforce to HR and the Executive Committee, and works to ensure the CEA provisions are adhered to. It also seeks to promote trusting collaboration between the Executive Committee and employees, helps to create attractive working conditions and acts as a contact and advisory point for differences of opinion. The members of the employee representative body are elected in predefined electoral groups by all employees.

The Sulgen site (V-ZUG Cooling Technology) and the Changzhou site in China are not subject to a collective bargaining agreement. V-ZUG Cooling Technology is a separate legal entity, and employment contracts are subject to the individual employment contract (EAV) and the Swiss Code of Obligations. Employment contracts in Changzhou are concluded in line with V-ZUG employment guidelines and in accordance with human rights conventions.

Specific details

| Aspect | Indicator | Description | Comment/reference | | | | |
|-----------------------|-------------------------|--------------------------------------|--|---------------------|---------------------|---------------------|--|
| Key issues | GRI 3 (2022) | | | | | | |
| GRI 3-1 | | Process to determine material topics | In the reporting year, we refined our sustainability priorities. As a first step, the Sustainability Workforce revised the list of potentially relevant sustainability topics. We then combined these 11 topics into four priority areas, and consolidated them to form groundbreaking focus topics. These provide the structure for our reporting. To achieve broad-based support for our materiality process, we consulted 68 representatives of V-ZUG's central stakeholders in an online survey. These included the Board of Directors, the Executive Committee, staff, customers, partners, suppliers, banks, investors and also representatives from politics and academia. The results were subsequently discussed and finalized with selected members of the Executive Committee and the Board of Directors. Here, too, we based our deliberations on the findings of our lift cycle and CO ₂ assessments. We then drew up an appropriate materialit matrix (see «Fig. 3: Materiality matrix at V-ZUG», page 20). See «Company profile», page 8 and «Key issues: Framing and impact», page 79. | | | | |
| GRI 3-2 | | List of material topics | See «Company profile», page | ÷ 8. | | | |
| Products and service | es for a future-fit soc | ciety | | | | | |
| Circular product desi | gn | | | | | | |
| GRI 3-3 | | Management of material topics | See «Products and services for a future-fit society», page 23, «Environment and climate protection», page 50 and «Key issues: Framing and impact», page 79. | | | | |
| GRI 301 Materials | GRI 301-1 | Materials used by weight | Materials used by type (in tor | nnes): | | | |
| | | or volume | | | 2021 | 0000 | |
| (2016) | | or volume | Type of material | 2020 | 2021 | 2022 | |
| (2016) | | or volume | Type of material Iron | 6884 | 7426 | 8031 | |
| (2016) | | G. VOIGING | | | | | |
| (2016) | | G. Volume | Iron | 6884 | 7426 | 8031 | |
| (2016) | | G. VOIGING | Iron Stainless steel | 6884 | 7426 1755 | 8031 1711 | |
| (2016) | | G. VOIGING | Iron Stainless steel Aluminium | 6884 1537 196 | 7426 1755 229 | 8031 1711 148 | |

| Aspect | Indicator | Description | Comment/reference | | | |
|----------------------|-----------|---|--|------------------------|---------|------|
| GRI 306 Waste (2020) | GRI 306-1 | Waste generation and significant waste-related | See «Products and services for «Environment and climate proto | | | |
| | | impacts | Published documents (accessi | b l e via websi | te): | |
| | | | ■ Environmental policy (Zug si | te) | | |
| | | | Examples of relevant internal d | ocuments: | | |
| | | | Hazardous goods checklist | | | |
| | GRI 306-2 | Management of significant waste-related impacts | See «Products and services for «Environment and climate prote | | , , , , | |
| | GRI 306-3 | Waste generated | Waste by type (in tonnes): | | | |
| | | | Type of waste | 2020 | 2021 | 2022 |
| | | | Waste wood | 600.3 | 688.4 | 738 |
| | | | Bulky industrial/commercial items | 216.0 | 236.7 | 230 |
| | | | Plastics | 53.3 | 45.3 | 166 |
| | | | Scrap metal | 1624.9 | 1866.6 | 1892 |
| | | | Paper/cardboard | 505.3 | 528.9 | 668 |
| | | | Oils, fats, lubricants | 9.0 | 14.0 | 3.6 |
| | | | Special waste | 13.0 | 28.0 | 19.6 |
| | | | Returned household | 1086.3 | | |

*This figure corresponds to the number of household appliances that customers returned to V-ZUG via its own service organization. In the Swiss market (in 2022, approx. 85% of V-ZUG appliances sold were sold in the Swiss market) virtually 100% of the household appliances in circulation are returned for professional disposal (the collection rate is almost 100%). Details regarding the collection rate and also the recycling rate are published each year in the annual report of the SENS Foundation (tasked by manufacturers to organize the return and professional recycling of electrical appliances). V-ZUG plays an active role in the SENS Foundation, and CEO Peter Spirig sits on the Foundation's Board of Trustees.

26.6

26.2

24.3

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Waste by disposal type:

Other (old tyres, electrical

waste, green waste)

| 2020 | 2021 | 2022 |
|-------|------------------------|---|
| 79.7% | 79.6% | 78.6% |
| 0.2% | 0.3% | 0.2% |
| 19.7% | 19.5% | 20.7% |
| 0.3% | 0.6% | 0.5% |
| | 79.7% 0.2% 19.7% | 79.7% 79.6% 0.2% 0.3% 19.7% 19.5% |

Scrap metal and returned household appliances are recycled and waste wood is incinerated. Hazardous waste (oils, fats, lubricants and other special waste) makes up a small proportion of the waste generated, and is disposed of or recycled separately.

| Aspect | Indicator | Description | Comment/reference | | | | |
|---|-----------------------|--|---|---|------------------------------|------------------|--|
| | GRI 306-4 | Waste diverted from | Waste by disposal type in | tonnes: | | | |
| | | disposal | Type of disposal | 2021 | 2022 | | |
| | | | Recycled | 3297 | 3770.3 | 3666.8 | |
| | | | Composted | 8.0 | 15.1 | 11.0 | |
| | | | Main recycling partner for returned appliances: Thommen Recycling, ISO 14001-certified. | | | | |
| | | | We do not export any was: | te. | | | |
| | GRI 306-5 | Waste directed to disposal | Waste by disposal type in | tonnes: | | | |
| | | | Type of disposal | 2020 | 2021 | 2022 | |
| | | | Incinerated | 816.1 | 925.2 | 968 | |
| | | | Special waste | 13.0 | 28.0 | 19.6 | |
| | | | We do not dispose of any | waste in landfill si | tes. | | |
| Sustainable consump | otion and healthy nut | trition | | | | | |
| GRI 3-3 | | Management of material topics | See «Products and services for a future-fit society», page 23, «Entrepreneurship for sustainable prosperity», page 66 and «Key issues: Framing and impact», page 79. | | | | |
| GRI 416 Customer health and safety (2016) | GRI 416-1 | Assessment of the health and safety impacts of product and service categories | All operating instructions for our appliances contain information of use, proper disposal of packaging materials and of the appliance, as tips for saving energy (and water, in the case of washing maching our appliances meet the IEC 60335-1 standard (Safety of electrical appliances for household use). Furthermore, our appliances satisfied EU's RoHS and the WEEE directives. For the WEEE directive, this in particular that all V-ZUG appliances are labelled according to the standard and the operating instructions contain information about disposal. | | | | |
| | | | In addition, in the installation aimed directly at installation taken into account when in well as possible, with max | on professionals, v nstalling our applia | we describe ances for the | what needs to be | |
| | GRI 416-2 | Incidents of non- compliance concerning the health and safety impacts of products and services | No incidents | | | | |

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| Aspect | Indicator | Description | Comment/reference | | | | |
|---|----------------------|---|---|-----------------|---------------------|----------------|--|
| Healthy and committee | d employees | | | | | | |
| Health and safety of em | nployees | | | | | | |
| GRI 3-3 | | Management of material topics | See «Healthy and committe Framing and impact», page | | page 36 an o | d «Key issues: | |
| | | | The health and safety at work policy forms part of the mana process and supports the V-ZUG organization and its strat Numerous processes and specification documents are he internal management system. Safety management conford legal requirements and meets the guidelines published by Commission for Occupational Safety and also the ISO 450 (Zug site). The organization actively seeks not only to meet legal requirements, but also to get employees to participat by involving them in work processes and promptly implem suggestions for improvements. Internal occupational safet and the in-house paramedic (at the Zug site) are available employees in all matters regarding health, the prevention of accidents, occupational illnesses and leisure accidents. Trocampaigns are intended to motivate managers and staff to occupational health and safety into their everyday activities. | | | | |
| | | | Published documents (accessible via website): | | | | |
| | | | ISO 45001 certificate (ZuPolicy on health and safe | - | site) | | |
| | | | Examples of relevant interna | al documents: | | | |
| | | | Emergency response straSafety patrol.AAProcedure for determinin | | | | |
| GRI 403 Occupational health and safety (2018) | GRI 403-9, 403-10 | Work-related accidents, illnesses and lost days | For accidents, we make a distinction between significant occupational accidents, minor occupational accidents and non-occupational accidents. No such distinction is made for illnesses when recording statistics. | | | | |
| | | | Lost hours by cause: | | | | |
| | | | Cause | 2020 | 2021 | 2022 | |
| | | | Illness | 100,784 | 109,410 | 138,088 | |
| | | | occupational accident | 6,877 | 9,619 | 6,922 | |
| | | | non-occupational accident | 13,234 | 13,837 | 13,388 | |
| | | | Total | 120,895 | 132,866 | 158,398 | |
| | | | See «Targets, facts and figur | es», page 41 in | "Healthy an | d committed | |

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employees"

| Aspect | Indicator | Description | Comment/reference | | | | |
|--------------------------------|-------------------------------|---|--|--|---|--|--|
| Developing potential a | nd know-how mana | agement | | | | | |
| GRI 3-3 | Management of material topics | | See «Targets, facts and figures», page 41 and «Key issues: Framing and impact», page 79. | | | | |
| GRI 401 Employment | GRI 401-1 | Total number and rate of | Number of newly hired | d employees: | | | |
| (2016) | | newly hired employees and staff turnover | 2020 | 2021 | 2022 | | |
| | | and staff tarriovs | 246 | 258 | 280 | | |
| | | | Rate of newly hired en | nployees: | | | |
| | | | 2020 | 2021 | 2022 | | |
| | | | 14.2% | 14.7% | 15.1% | | |
| | | | Staff turnover: | | | | |
| | | | 2020 | 2021 | 2022 | | |
| | | | 11.2% | 12.5% | 10.9% | | |
| GRI 404 Training and education | GRI 404-2 | Programmes for upgrading employee skills and transition assistance programmes | As a means of enhance the interests, and is the With the three-tier correspecifically supports to lifelong learning. Employment from their work for processing the costs of the furt | e responsibility, on the promotion of in oyees have the rifessional developartain conditions a | of both V-ZUG and it and "V-ZUGconnect and "V-ZUGconnect and ividual talents an it get, on request, to lowent within or outside met. V-ZUG will | ts employees. ot", V-ZUG d a culture of be released side the | |
| | | | For more information, «Healthy and commit | | page 36. | | |
| Diverse and inclusive w | orking culture | | | | | | |
| GRI 3-3 | | Management of material topics | See «Healthy and com Framing and impact», | | | Key issues: | |
| | | | V-ZUG regularly conducts an equal pay analysis with the help of external experts. | | | elp of external | |
| | | | Examples of relevant internal documents: | | | | |
| | | | Working time regulation | ons | | | |

| GRI 405 Diversity and equal opportunity (2016) | | governance bodies and | | | | | |
|--|-----------------|-------------------------------|--|--|---|---|------------------------------|
| | | among employees, by | Gender | | 2020 | 2021 | 2022 |
| | | gender and age group | Women on the Board of D | Directors | 3 | 3 | 3 |
| | | | Men on the Board of Direct | | | 3 | 3 |
| | | | Women on the Executive Committee | | 1 | 2 | 2 |
| | | | Men on the Executive Co | mmittee | 7 | 6 | 6 |
| | | | Female managers* | | 104 | 107 | 111* |
| | | | Male managers* | | 413 | 408 | 432* |
| | | | Female employees | | 274 | 273 | 290 |
| | | | Male employees | | 933 | 965 | 1006 |
| | | | Total women | | 382 | 385 | 406 |
| | | | Total men | | 1356 | 1382 | 1447 |
| | | | Age group | | 2020 | 2021 | 2022 |
| | | | Under 30 | | 313 | 308 | 334 |
| | | | 30 - 50 | | 863 | 907 | 953 |
| | | | | | | | |
| Environment and cli | mate protection | | Over 50 See «Healthy and commi Governance", 2022 Annu of the Board of Directors a | al Report, for deta | ailed info | rmation or | n member |
| | | | See «Healthy and commi Governance", 2022 Annu | al Report, for deta | , page 36 ailed info | and "Corrmation or | porate member |
| Resource-efficient o | | Management of material topics | See «Healthy and commi Governance", 2022 Annu | al Report, for deta and Executive Co ces for a future-fit e protection», page | , page 36 ailed infor ammittee society» ge 50 and | 6, and "Cor rmation or (including , page 23, | porate n member ages). |
| | | | See «Healthy and commi Governance", 2022 Annu of the Board of Directors a See «Products and service «Environment and climate | al Report, for deta and Executive Co ces for a future-fit e protection», pag d impact», page 7 | , page 36 ailed inforommittee society» | 6, and "Cor rmation or (including , page 23, | porate n member ages). |
| Resource-efficient o | | | See «Healthy and commi Governance", 2022 Annu of the Board of Directors a See «Products and servic «Environment and climate «Key issues: Framing and | ces for a future-fit e protection», page dimpact», page 70 ccessible via web | , page 36 ailed inforommittee society» | 6, and "Cor rmation or (including , page 23, | porate n member ages). |
| Environment and cli Resource-efficient o GRI 3-3 | | | See «Healthy and comming Governance", 2022 Annual of the Board of Directors and Service «Environment and climate «Key issues: Framing and Published documents (active ISO 14001 certificate (2) | and Report, for deta and Executive Co ces for a future-fit e protection», pag d impact», page 79 ccessible via web Zug site) | , page 36 ailed inforommittee society» | 6, and "Cor rmation or (including , page 23, | porate n member ages). |
| Resource-efficient o | | | See «Healthy and comming Governance", 2022 Annual of the Board of Directors and Service «Environment and climate «Key issues: Framing and Published documents (ac. ISO 14001 certificate (2. Environmental policy (2. | ces for a future-fit e protection», page 79 ccessible via web Zug site) Zug site) ernal documents: | , page 36 ailed inforommittee society» | 6, and "Cor rmation or (including , page 23, | porate n member ages). |
| Resource-efficient o | | topics Energy consumption | See «Healthy and comming Governance", 2022 Annual of the Board of Directors and Service «Environment and climate «Key issues: Framing and Published documents (active in the Environmental policy (active in the Environmental policy (active in the interest | ces for a future-fit e protection», page 7 ccessible via web Zug site) Zug site) Zug site) ernal documents: | , page 36 ailed informmittee society» ge 50 and 9. ssite): | 6, and "Cor rmation or (including , page 23, | porate n member ages). |
| Resource-efficient o | perations | topics | See «Healthy and comming Governance", 2022 Annual of the Board of Directors and Service «Environment and climate «Key issues: Framing and Published documents (active isolated in Environmental policy (active isolated isolated in Environmental policy (active isolated isola | ces for a future-fit e protection», page 7 ccessible via web Zug site) Zug site) Zug site) ernal documents: | , page 36 ailed informmittee society» ge 50 and 9. ssite): | 6, and "Corrmation or (including | porate n member ages). |
| Resource-efficient o | perations | topics Energy consumption | See «Healthy and comming Governance", 2022 Annual of the Board of Directors and Service «Environment and climate «Key issues: Framing and Published documents (active isolated in Environmental policy (active isolated isolated in Environmental policy (active isolated isolated in Environmental policy (active isolated | ces for a future-fit e protection», page 79 ccessible via web Zug site) Zug site) Zug site) ernal documents: es storage es substances eption in terajoules | society» ge 50 and site): | 6, and "Corrmation or (including | porate n member ages). |
| Resource-efficient o | perations | topics Energy consumption | See «Healthy and comming Governance", 2022 Annual of the Board of Directors and the Board of Directors and service with the Board of Directors and service with the Board of Directors and service with the servic | ces for a future-fit e protection», page 7% ccessible via web Zug site) Zug site) Zug site) Ernal documents: Es storage Es substances Eption in terajoules 2021 114.0 gures», page 56 | society» ge 50 and 9. site): | 6, and "Corrmation or (including | porate n member ages). |

Comment/reference

Description

Indicator

Aspect

| Aspect | Indicator | Description | Comment/reference | | | |
|-----------------------------|-----------|-----------------------------------|--|--|--------------------------------|-------------------------------|
| GRI 303 Water and | GRI 303-3 | Water withdrawal | Water withdrawal by site | e in megalitres: | | |
| effluents (2018) | | | | 2020 | 2021 | 2022 |
| | | | Zug | 26.9 | 29.3 | 29.3 |
| | | | Arbon | 19.1 | 19.5 | 2.3 |
| | | | Sulgen | - | 0.4 | 1.2 |
| | | | Changzhou | 0.5 | 0.4 | 0.4 |
| | | | Total | 46.5 | 49.6 | 33.2 |
| | | | The water withdrawn is | equivalent to the wat | er fed back. | |
| Logistics and mobility | | | | | | |
| GRI 3-3 | | Management of material topics | See «Environment and of Framing and impact», pa | | page 50 and | «Key issue: |
| | 0010054 | Di volto i i | The CO ₂ assessments i regarding carbon neutra by Swiss Climate (see A Compensation Measure | ality at production situssurance Statementes). | es, were exte t: Carbon Foo | ernally valida otprint and |
| GRI 305 Emissions (2016) | GRI 305-1 | Direct GHG emissions (Scope 1) | For Scope 1, the followin Direct emissions of gree controlled by V-ZUG. | | | |
| | | | Emissions in tonnes of (| CO ₂ equivalent (Scor | pe 1): | |
| | | | | 2020 | 2021 | 2022 |
| | | | Petrol | 2 | | 2 |
| | | | Diese | 1810 | 1770 | 1711 |
| | | | Heating oil | 528 | 560 | 29 |
| | | | Natural gas | 1829 | 1763* | 1668 |
| | | | Propane gas | 0 | 0 | 56 |
| | | | Total Scope 1 | 4169 | 4096* | 3467 |
| | | | *Amendment to 2021 na value to lower calorific va | | anged from (| upper calorit |
| | | | See «Targets, facts and «Scope 3 emissions: da and climate protection". | nta-based reduction | | |

| Aspect | Indicator | Description | Comment/reference | | | | |
|--------|-----------|--|---|-------------------------------------|-------------------|--------------------|--------------------|
| | GRI 305-2 | Indirect energy-related | For Scope 2, the following emissions were taken into account: | | | | |
| | | GHG emissions (Scope 2) | Indirect greenhouse gas emissions resulting from the generation of purchased electricity at the headquarters in Zug (V-ZUG Ltd) and the sites at Arbon / Sulgen (V-ZUG Cooling Technology Ltd) and Changzhou (V-ZUG (Changzhou) Special Components Co. Ltd.). This corresponds to the reported electricity consumption. Low-emission Swiss hydroelectric power is used at Zug and Sulgen. At Arbon, V-ZUG obtains low-emission power from nuclear sources (the Arbon site closed down part way through 2022). | | | | |
| | | | Emissions in tonnes of C | CO ₂ equivalent | (Scope 2, mark | (et-based): | |
| | | | 2020 | 2021 | 2022 | | |
| | | | 280 | 244 | 225 | | |
| | | | Emissions in tonnes of C | CO ₂ equiva l ent | (Scope 2, locat | ion-based): | |
| | | | 2020 | 2021 | 2022 | | |
| | | | 1491 | 1551 | 1625 | | |
| | | | and climate protection". Supplementary note: For the Zug production site and also, since 2022, at the Sulgen production site, 100% hydropower has for many years been purchase (Swiss-sourced in 2022) in order to support the expansion of renewable energy. The CO ₂ emissions are declared accordingly by certified source (market-based, in accordance with the reporting regulations of the Greenhouse Gas Protocol). For reasons of comparability, the emissions of the power used (location based) are also shown. This comparison is helpful in discussions regarding the known discrepancy between the power that is purchase and that which is actually used. | | | | vable |
| | | | | | | | |
| | GRI 305-3 | Other indirect GHG emissions (Scope 3) | Screening emissions in tonnes of CO ₂ (Scope 3): | | | | |
| | | emissions (acope a) | | | 2020 | 2021 | 2022 |
| | | | Purchased goods and se | ervices (1) | 94,644 (19.7%) | 121,783 (26.6%) | 108,675 (24.5%) |
| | | | Capital goods (2) | | 19,847 (4.1%) | 15,895 (3.5%) | 12,700 |
| | | | Fuel and energy-related 6 | emissions | 989 | 1,593 | 1,050 |
| | | | (not included in Scope 1 c | | (0.2%) | (0.3%) | (0.2%) |
| | | | Upstream transportation | and | 2,109 | 4,148 | 4,434 |
| | | | distribution (4) | | (0.4%) | (0.9%) | (1.0%) |
| | | | Waste (5) | | 880 | 1,048 | 812 |
| | | | | | (0.20%) | (0.20%) | (0.20%) |

Business travel (6)

(0.2%)

(0.2%)

791

(0.2%)

(0.2%)

871

(0.2%)

(0.2%)

899

| Aspect | Indicator | Description | Comment/reference | | | |
|--|------------|---|--|---------------------|--------------------|--------------------|
| | | | Employee commuting (7) | 1,227 (0.3%) | 1,273 (0.3%) | 1,375 (0.3%) |
| | | | Upstream leased assets (8) | 1,252 (0.3%) | 1,186 | 1,623 (0.4%) |
| | | | Use of sold products (11) | 349,828 (73%) | 300,833 (65.8%) | 304,048 |
| | | | End-of-life treatment of sold products (12) | 7,682 (1.6%) | 8,276 (1.8%) | 8,351 (1.9%) |
| | | | Downstream leased assets (13) | 92 (0.0%) | 87 (0.0%) | 91 |
| | | | Total Scope 3 Change to 2020 base | 479,343 (0%) | 456,995 (-4.7%) | 444,058 (-7.4%) |
| | | | The categories "Downstream transport "Processing of sold products" (10), "If were not recorded because they are | Franchises" (14) ar | nd "Investme | |
| Entrepreneurship for s Responsible and resilie | | ity | | | | |
| GRI 3-3 | | Management of material topics | See «Company profile», page 8, «En prosperity», page 66, and «Key issue Framing and impact», page 79 | | r sustainable | : |
| | | | Published documents (accessible v | ia website): | | |
| | | | ■ Environmental policy (Zug site) | | | |
| | | | Examples of relevant internal docum | nents: | | |
| | | | V-ZUG Group Code of ConductSupplier audit questionnaireSupplier contract | | | |
| GRI 204 Procurement practices (2016) | GRI 204-1 | Proportion of spending on local suppliers | Around 60 percent of our suppliers 30 percent or so are located in near most of our electronics components Asia. | by European cou | ntries. We ob | tain |
| GRI 308 Supplier environmental assessment (2016) | GRI 308-2a | Number of suppliers assessed for environmental impact | See «Targets, facts and figures», pag sustainable prosperity". | ge 71 in "Entreprei | neurship for | |
| GRI 414 Supplier social assessment (2016) | GRI 414-2a | Number of suppliers assessed for social impact | See «Targets, facts and figures», pag sustainable prosperity". | ge 71 in "Entreprei | neurship for | |

| Aspect | Indicator | Description | Comment/reference |
|---|-------------------|--|--|
| _ong-term corporate s | uccess as added v | alue for society | |
| GRI 3-3 | | Management of material topics | See «Company profile», page 8, «Entrepreneurship for sustainable prosperity», page 66, «Key issues: Framing and impact», page 79 and on the website. |
| GRI 201 Economic performance (2016) | GRI 201-1 | Direct economic value generated and distributed | See "Financial report", 2022 Annual Report. |
| GRI 203 Indirect economic impacts (2016) | GRI 203-1 | Infrastructure investments and services supported | V-ZUG invests via various projects and partnerships in its production facilities and a sustainable, integrated infrastructure, particularly at its main site in Zug (see Tech Cluster Zug) and with the new building for V-ZUG Cooling Technology Ltd in Sulgen. |
| | | | See «Environment and climate protection», page 50, «Entrepreneurship for sustainable prosperity», page 66 and "Real Estate" segment report, 2022 Annual Report. |
| Business ethics and co | ompliance | | |
| GRI 3-3 | | Management of material topics | See «Entrepreneurship for sustainable prosperity», page 66 and «Key issues: Framing and impact», page 79. For embedding policy commitments, see "GRI 2-23" and "GRI 2-24". |
| GRI 419 Socio- economic compliance (2016) | GRI 419-1 | Non-compliance with laws and regulations in the social and economic area | V-ZUG complies with laws and regulations worldwide. For reasons of confidentiality, no details are published. |